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| **COMMUNITY HEALTH IMPROVEMENT PLAN**  **STRATEGIES TO ADDRESS COVID-19** |
| **Desired Outcome:** Using a multifaceted approach to prevent and manage COVID-19 in the community. |
| **Goals:** *(This goal is very general. Organizations are encouraged to change it as needed to meet their needs)*   1. Reduce the number of individuals contracting COVID-19 and requiring hospitalization due to the associated complications. |
| **Strategy: Awareness, Education/Training, Screening and Outreach** |

| **Activity or Action** | **Internal/External Partners** | **Key Process Measures** | **Timeline** |
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| Maintaining or implementing a multisector team of partners and stakeholders to coordinate COVID-19 in the community | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + Community health centers   + EMS   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of partners working collaboratively in the community | TBD |
| Work towards aligning hospitals preparedness plans and interventions with those of the community served to ensure consistency and minimal variations in approaches | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Percent alignment in preparedness and intervention approaches between the hospital and community plan | TBD |
| Develop or adopt a surveillance tool to track the incidence of COVID-19 cases requiring hospitalization | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of COVID 19 cases requiring hospitalization | TBD |
| Provide a coordinated communication mechanism in collaboration with local partners to ensure consistency in the messaging to prevent fear and/or panic in the community | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of messages disseminated collaboratively | TBD |
| Developing or adopting a survey tool to assess the publics view on issues relating to COVID-19. An engaged community can provide important information to help hospitals/health systems and decision makers focus on areas that matter to their constituents | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of individuals participating in COVID 19 surveys | TBD |
| Collaborate with local partners to develop a mechanism to communicate vital information about services that may be impacted by COVID-19. This includes information such as businesses that might be closed or have changed the way they deliver their services | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of times partners communicate to the public collaboratively on changing circumstances triggered by COVID 19 | TBD |
| Offer educational/training opportunities to staff and community-based organizations on infection control strategies. | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of training sessions offered * Number of attendees for the various sessions * Number of community-based organizations participating | TBD |
| Establishing and maintaining a current list of federal and state partners that the hospital/health system may work with during COVID-19 emergency | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of partners listed as potential collaborators during COVID 19 emergency | TBD |
| Continue to offer trainings on the new rules set forth by CDC to hospital-based care teams to ensure they have the needed awareness for compliance | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of training sessions offered to care teams * Number of staff participating in the training sessions | TBD |
| Partner with the Missouri Hospital Association staff to conduct a risk assessment to identify gaps and opportunities for improvement as it relates to COVID-19 | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of gaps identified through the assessment process (baseline) * Number of gaps resolved per the established timeline | TBD |
| Develop policies and procedures that seek to align with the [CDC guidelines](https://www.osha.gov/sites/default/files/CDC's_Guidelines_for_Isolation_Precautions.pdf) relating to the standard and transmission based precautions | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of policies developed and implemented * Number of procedures developed and operationalized | TBD |
| Consider availing employees with personal protective equipment such as wear and masks to protect them from infection should they come in cross contact with patients screening positive for COVID-19 | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of PPE’s supplied * Number of PPE’s utilized by staff | TBD |
| Offer screening opportunities to everyone entering the healthcare setting at the different points of care in alignment with the [CDC’s COVID 19 infection and control reccomendadtions](https://www.osha.gov/sites/default/files/CDC's_COVID-19_Infection_Prevention_and_Control_Recommendations.pdf) | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Number of patients screened for COVID 19 in the inpatient and outpatient settings of care | TBD |
| Promote and encourage all hospital staff to get vaccinated against COVID 19 as an infection control strategy | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Percentage of hospital staff vaccinated against COVID 19 | TBD |
| Use the power of data to identify populations disproportionately affected by COVID 19 and implementing actions that seek to target interventions with the needed specificity. This action will be key to promoting health equity by meeting individuals, communities, and populations where they are in their journey. This will reduce the associated health disparities | * Provider organizations such as:   + Missouri Hospital Association   + Hospitals   + Health departments   + EMS   + Community health centers   + Schools   + Businesses   + Federal, state, and local governments * Other community-based organizations as needed * Regional healthcare coalition | * Baseline rate of COVID 19 for different groups within any given community * Rate of COVID 19 after implementing interventions with the needed specificity | TBD |