



## TeamSTEPPS®

QUALITY WORKS® professionals are available to provide Team Strategies and Tools to Enhance Performance and Patient Safety (TeamSTEPPS®) training. This is an evidence-based set of tools for optimizing patient outcomes by improving communication and teamwork among health care professionals. It includes a comprehensive set of ready-to-use materials and a training curriculum to successfully integrate teamwork principles into any health care system. The tools found in TeamSTEPPS training promote highly reliable performance through standardizing communication techniques to engage health care staff and patients in achieving improved health outcomes at greater efficiency.

### Training options:

- **Train-the-trainer models** – includes core team training to selected staff members and providers to serve as “champions” at the end of the training course. Champions serve to provide ongoing training and implementation guidance.
- **End users training program** – includes a general overview of culture of safety, as well as didactic and interactive learning sessions on the tenets of TeamSTEPPS.
- **General implementation/application guidance** – includes strategic guidance on how to operationalize TeamSTEPPS concepts.

### UNIQUE AFFORDABLE SERVICES

Support services are flexible and adapted to your needs. Prices range from hourly rates to package pricing.

### RECOMMENDED AUDIENCE:

- *Leadership teams*
- *Physicians*
- *Front-line staff*
- *Ancillary support service staff*

### CONTACT US TODAY!

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