

Salem Memorial District Hospital

Tabitha Stanfast, BSN, RN

Director of Quality Improvement/Risk Management

Salem Memorial District Hospital

573-729-5917 ext. 6130

MBQIP Measures

Emergency Department Transfer Communication

Program includes increased support from
Administration

ED Department Director

Performance Improvement Strategies

- Initially met with Administration and ED Director after results came in from MHA
- Now running report monthly
- Data abstraction completed as able
 - One person to do abstraction
 - Scrub tech entering data into spreadsheet

Success and Challenges

Biggest success is interdisciplinary approach to measures

- Administration support
- Collaboration between departments

Data

- Numbers still progressing

Lessons Learned/Recommendations

- Discuss the impact meeting the measure has on SMDH
 - Publicly reported data that is compared to other CAH important
- Results have spurred process change
 - Tests/Procedures Results
 - No process in place for normal/negative results (cultures and send out labs)
 - Lab and ED worked together to develop a process that worked for both departments
- Pay close attention to data throughout the month
- Have same person abstract data

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35629 Hwy 72 North

Salem, MO 65560

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