



Quality News

October 2017

Join the Conversation

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Upcoming Events

FLEX MBQIP Regional Meetings

Wednesday, Oct. 11
Comfort Inn
Chillicothe, Mo.
Click [here](#) to register

Wednesday, Oct. 18
Holiday Inn Express & Suites
Festus, Mo.
Click [here](#) to register

2017 Annual Emergency Preparedness & Safety Conference

Oct. 11-13
Lodge of Four Seasons
Lake Ozark, Mo.
Click [here](#) to register

[The University of Missouri Sinclair School of Nursing 3rd Annual Conference Perinatal Nursing](#)

Thursday, Oct. 26
Peachtree Banquet Center
Columbia, Mo.

95th Annual Missouri Hospital Association Convention & Trade

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Spotlight

MHA Offers Customized Support for CHNA Completion and Implementation

The places where we live, work, learn and play are bridges to our health. Having granular information on community-level health factors and health outcomes can help hospitals take action to create and sustain a healthy population. Community health needs assessments provide a robust platform to focus on population health across sectors. Population health improvement requires communitywide partnerships to address the social, economic, environmental, clinical and behavioral factors that affect health and lead to poor health outcomes.

An individual's ZIP code is proving to be a more powerful predictor of health than their genetic code. Precision analytics designed to target scarce community health improvement resources are critical to moving population health improvement forward — enabling the focused use of resources and providing for upstream approaches to predict and prevent future health outcomes. Navigating the transition from volume- to value-based payment and population health begins with a strong assessment and planning.

The Missouri Hospital Association is offering a complimentary webinar series highlighting the key elements necessary to ensure compliance with the current Internal Revenue Service requirements related to the community benefit program. The webinar series will provide a refresher and also touch upon critical areas. See the upcoming events section to register for the CHNA webinar series.

Hospitals interested in customized assistance in completing a CHNA and developing an implementation plan can turn to the Quality Works® professionals at MHA. They will work in partnership with hospital staff to complete all, or parts of, an assessment and improvement plan that comply with IRS requirements. Contact Sherry Buschjost at 573-893-3700, ext. 1369, or sbuschjost@mhanet.com for further details about this service.

MHA Initiatives and Programming Update

MHA Hosts Excellence in Clinical Care Series

Show

Nov. 1-3
Tan-Tar-A Resort
Osage Beach, Mo.
Click [here](#) to register

Virtual Events**PSO Safety: Direct Oral Anticoagulants**

Vizient™ PSO
Tuesday, Oct. 10
1 p.m.
Click [here](#) to register

PSO Officer Training: Crew Resource Management

Vizient™ PSO members only
Thursday, Oct. 19
1 p.m.
Click [here](#) to register

HIIN Huddle Webinar

Tuesday, Oct. 24
2 p.m.
Click [here](#) to register

CHNA — Secondary Data Collection & Analysis

Wednesday, Oct. 25
11 a.m.
Click [here](#) to register

PSO Safety: Opioid Safety

Vizient™ PSO members only
Wednesday, Oct. 25
1 p.m.
Click [here](#) to register

Culture in Action: Developing Meaningful Action Plans with Safety Culture Survey Results

Presented by Beterra
Thursday, Oct. 26
1 p.m.
Click [here](#) to register

CHNA — Community Engagement & Primary Data Analysis

Tuesday, Nov. 7
11 a.m.
Click [here](#) to register

PSO Orientation

MHA hosted a conference Sept. 25-29 to support hospital members in understanding the quality, safety and population health issues in today's health care environment. One day was devoted to harm reduction through addressing hospital events data through the Vizient™ Patient Safety Organization. A safe table for hospital members also was provided. A second day was focused to hospital quality directors and front-line managers, covering the latest information on quality improvement measure updates. Daniel Bailey, CEO of Beterra Health, Inc. gave an informative presentation on improving a culture of safety, including simplifying the approach, working toward incremental improvements and aligning executive and staff priorities. Finally, infection preventionists received a day and a half of intensive presentations and work to support sustained reduction of infections.



Excellence in Clinical Care Series: Infection Prevention

MHA Hospital Improvement Innovation Network

MHA Hospital Improvement Innovation Network**MHA SafeCulture Accelerator Project**

Twenty-nine MHA-member hospitals are participating in the MHA SafeCulture Accelerator Project. The participating facilities currently are either surveying or reviewing the results of their initial survey. The initial measurement phase of the project will conclude this month, and participants will move into data analysis and improvement implementation phases. MHA and Beterra will work with hospitals during the improvement phase to deepen the culture of safety within each organization. Participating hospitals will conduct a second round of the survey in early summer 2018.

MHA "Zero Heroes" Club

MHA congratulates the "Zero Heroes" for the month of September! "Zero Heroes" are HIIN-participating hospitals with the most zero harm measures reported across the project, achieving either a sustained zero rate of harm and/or are in the top-10 percent of HIIN-participating hospitals in MHA's HIIN project. Click [here](#) to view the "Zero Heroes."

MHA Addresses Workplace Violence Concerns to HHS

As a part of a larger MHA initiative to address continued workplace violence challenges, a [joint letter](#) with the Kansas Hospital Association was sent to the U.S. Department of Health & Human Services' Secretary Price and three additional HHS officials, requesting review of established programs to support health care workers.

MHA, through the [S.A.F.E.R. initiative](#), provides education and assistance to hospitals under five separate pillars: safety programs, approaches to safer care, facts to inform decision-making, educational programming and regulatory requirements. This fall, as directed by the MHA Board of Trustees and a member-led task force, staff have been seeking MHA-member input to better understand the challenges hospitals face. Based on guidance from this feedback, additional actions will be developed within the S.A.F.E.R. initiative to improve worker safety. Contact [Jackie Gatz](#) for additional information.

FLEX Medicare Beneficiary Quality Improvement Project Updates

The [MBQIP webpage](#) has been updated with the August FLEX update and

Vizient™ PSO members only
 Tuesday, Nov. 7
 1 p.m.
 Click [here](#) to register

CHNA — Case Study(ies)

Tuesday, Nov. 21
 11 a.m.
 Click [here](#) to register

CHNA — Compliance/Legal

Tuesday, Dec. 5
 11 a.m.
 Click [here](#) to register

CHNA — Community Health Implementation, Planning and Deployment

Tuesday, Dec. 19
 11 a.m.
 Click [here](#) to register

For additional MHA events, click [here](#)

recent population health webinar presentations. Also, *MBQIP Monthly*, an e-newsletter that highlights current information about the MBQIP, and provides critical access hospitals with information and support for quality reporting and improvement, has been updated. Contact [Stephen Njenga](#) with questions.

Announcements

Please join us in congratulating **Lafayette Regional Health Center** in Lexington, Mo., for being honored as one of the recipients of the “2017 Top 20 Best Practice Recipient for Excellence in Quality” Award. For additional information, click [here](#).



Lafayette Regional Health Center

Missouri hospitals are encouraged to join the [Sepsis: Early Recognition and Intervention Immersion Project – Cohort 2](#) through Quality Works®. This project focuses on reducing time lapse of sepsis diagnosis through early assessment, recognition, intervention and adherence to three- and six-hour bundles, resulting in overall reduction of patient morbidity and mortality. Project registration closes Friday, Nov. 3. The project timeline is Wednesday, Nov. 29, through Sept. 18, 2018.

[Governor's Regulatory Reform Initiative](#) — MHA is soliciting member input on actions to streamline existing regulatory requirements that are ineffective, unnecessary or unduly burdensome. Members are encouraged to provide feedback to MHA.

[Qualaris Audit Tool Projects](#)

Looking for a way to efficiently collect observational audit data on care provided at the bedside? MHA is partnering with Qualaris Healthcare Solutions to offer members complimentary access to four evidence-based practice audit tools; sepsis, hand hygiene, culture of safety rounding and readmissions/care transitions. The tools create an opportunity to complete observational-based audits with real-time data compilation and reports, driving real-time results. Access to the tools menu is open to all MHA members through September 2018.

The Heartland Regional Health Equity Council VII is pleased to announce the posting of the 2017 Membership Recruitment Announcement to RHEC VII's [website](#). Individuals interested in serving on the council may submit an application online using the following links below. Applications must be submitted by midnight Central Time on Monday, Oct. 9. Please note a new member orientation will occur on the afternoon of Monday, Oct. 30. [Get involved](#).

October is Health Literacy Awareness Month!

HHS defines health literacy as the ability to read, understand and act upon health information. Unfortunately, a significant gap exists between the way health care information is communicated by providers and the ability of most people to understand and use it to manage their health. Health literacy impacts individuals across the spectrum, not just those with limited reading skills or language barriers. According to the National Action Plan to Improve Health Literacy, nearly 9 out of 10 adults struggle with routine health information. The inability to read, understand and act

on health information impacts the individual experience, overall health-related outcomes and cost of health care. Look for more information throughout the month regarding health literacy. Two resources include the following: [National Action Plan to Improve Health Literacy, 2010](#) and [Health Literacy Universal Precautions Toolkit, 2nd Edition](#).

Resources

Trajectories is a quarterly publication from MHA's [Strategic Quality Division](#) focusing on key quality and safety issues facing hospitals and providers today. Download September's publication, "[Population Health: Models and Pillars for Success](#)."

[Opioid Toolkit](#) — MHA's interactive opioid toolkit provides access to current national and Missouri research, and practice and policy guidance to address the opioid epidemic.

[September 2017 What's Up Wednesday slides](#) — September's webinar focused on MHA's S.A.F.E.R. initiative.

[Population Health Program and Strategy](#) (10-minute podcast)

[Community Health Needs Assessment Resources](#) — From assessment to implementation, MHA can work in partnership with your staff to complete all, or parts of, a CHNA that complies with IRS requirements.

New AHA MACRA Resources — AHA just launched a new "[MACRA Decision Guide](#)." By answering a series of questions, the decision guide leads participants to briefs on each path.

SME Monthly Spotlights

[Falls Prevention](#)

[Adverse Drug Events — Opioid Safety in the Hospital](#)

[Patient & Family Engagement](#)

[Pressure Ulcer](#)

Additional resources can be found on [MHA's HIIN](#) webpage.

Quality Reporting News

[CMS Announces Second HAC Review And Corrections Period](#)

[CMS Issues Addendum To eCOM Specifications](#)

[CMS Updates PSVA Tool](#)

[TJC Announces Pioneers In Quality Webinar](#)

[CMS Selects Hospitals For OQR Validation](#)

[TJC Announces Webinar Regarding Direct Submission Of eCOM Data](#)

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