



Quality News

November 2017

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Upcoming Events

Save The Date!

[2018 Opioid Summit – Aim for Excellence Conference](#)

Friday, Mar. 2, 2018

Virtual Events

CHNA — Case Study(ies)

Tuesday, Nov. 21
11 a.m.

Click [here](#) to register.

CHNA — Compliance/Legal

Tuesday, Dec. 5
11 a.m.

Click [here](#) to register.

Q4 EP Program Member Update Webinar

Tuesday, Dec. 5
11 a.m.

Click [here](#) to register.

CHNA — Community Health Implementation, Planning and Deployment Webinar

Tuesday, Dec. 19

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Spotlight

Addressing the Health Care Regulatory and Quality Metric Reporting Burden

The American Hospital Association released a [report](#) detailing the estimated regulatory and quality reporting burden on hospitals and presented this information to the Centers for Medicare & Medicaid Services and other stakeholders to raise awareness. AHA states, "Providers appreciate that federal regulation is intended to ensure that health care patients receive safe, high-quality care, and prioritize it as a critical part of their day-to-day work. But the scope and pace of the changes being made is out-stripping many providers' ability to absorb them. At the same time, many of these regulations do not improve the quality of patient care or access to services."

Two infographics accompany the report.

- [Regulatory Burden Overwhelming Providers. Diverting Clinicians from Patient Care](#)
- [Federal Agencies with Regulatory or Oversight Authority Impacting Hospitals](#)

The Missouri Hospital Association continues to support regulatory and quality metric reporting relief opportunities that help hospitals and providers while supporting safe care through the Streamlining Government Initiative. Members are encouraged to [submit](#) feedback regarding regulatory or reporting requirements that place a burden upon the hospital and do not contribute to care improvement.

MHA Initiatives and Programming Update

Updated Opioid Fact Sheet Released in Light of Presidential Declaration

President Trump [announced](#) a national public health emergency directing all agencies with authority to use available resources to fight the opioid epidemic. Several changes to federal laws and regulations were proposed to reign in access to opioids and provide additional treatment options. Trump indicated the administration would quickly take action on

11 a.m.
Click [here](#) to register.

For additional MHA events, click [here](#).

recommendations from his opioid task force when the report is delivered in the coming weeks.

MHA released a [statement](#) regarding the announcement, along with an updated Missouri-specific opioid [fact sheet](#). Additional [resources](#) are available on MHA.net, including an interactive [toolkit](#) for hospitals.

End of Hospital Improvement Innovation Network Project Year 1 Marked by Milestone 5 Achievements

MHA HIIN staff and HIIN-participating hospitals have been very active over the past 12 months working to meet the goals of the project. With your assistance and engagement, MHA's HIIN exceeded Year 1 project deliverables and milestones, including site visit completion, baseline and monitoring data submission, and harm reduction goals. Several key project deliverables and achievements follow.

- MHA staff completed 100 percent of site visits.
- MHA provided an in-person statewide HIIN meeting.
- Three regional bootcamps were held across the state designed for front-line staff engagement and education on health care-acquired infection reduction strategies. The bootcamps netted 125 attendees – 42 percent front-line staff and 58 percent quality director/pharmacy/lab staff. Through the HIIN contract, MHA awarded \$500 stipends to fund further efforts to reduce HAIs to 14 hospitals who brought a team with at least two front-line staff members.
- Monthly data reports, including HRET's improvement calculator and an MHA improvement dashboard, are sent to HIIN leads. On a quarterly basis, hospital CEOs receive the MHA improvement dashboard.
- Over \$250,000 in stipends have been provided to HIIN-participating hospitals who meet project goals.
- Milestone 5 is the first to include percentage improvement across identified clinical topics in the project.
 - Ninety-nine percent of hospitals met the data submission goal, and 88 percent of LTACs, IRFs and psychiatric facilities submitted Year 1 data.
 - One hundred percent of hospitals met Year 1 improvement goals in at least five topic areas, and 86 percent of hospitals met their goals in eight topic areas.
 - Milestone stipend checks totaling \$106,450 will be sent to hospital CEOs this month to be used toward furthering harm and readmission reduction efforts.

The MHA HIIN project Year 2 strategy focuses on developing a roadmap to high reliability organizations, developing a culture of safety, increasing opportunities for patient and family engagement, and spread and implementation of the UP Campaign. Opportunities to network with peers, receive education and support, and engage in projects also are planned as follows.

- spring regional bootcamps geared toward front-line staff
- HIIN Annual Meeting and Missouri Showcase, June 6-7, 2018
- Lean Six Sigma Green Belt Project
- complimentary participation in Quality Works[®] Immersion Projects and Improvement Sprints
- targeted coaching touchpoints and support from dedicated

improvement advisors

- virtual education menu through MHA and HRET
- data support, analytics and monthly/quarterly reports

MHA Addresses Workplace Violence Concerns to HHS

As a part of a larger MHA initiative to address continued workplace violence challenges, a [joint letter](#) with the Kansas Hospital Association was sent to the U.S. Department of Health & Human Services' Secretary Price and three additional HHS officials, requesting review of established programs to support health care workers.

MHA, through the [S.A.F.E.R. initiative](#), provides education and assistance to hospitals under five separate pillars: safety programs, approaches to safer care, facts to inform decision-making, educational programming and regulatory requirements. This fall, as directed by the MHA Board of Trustees and a member-led task force, staff have been seeking MHA-member input to better understand the challenges hospitals face. Based on guidance from this feedback, additional actions will be developed within the S.A.F.E.R. initiative to improve worker safety. Contact [Jackie Gatz](#) for additional information.

Missouri CAHs Achieve National Recognition

Three FLEX Medicare Beneficiary Quality Improvement Project regional meetings were held across the state in October. Ellett Memorial Hospital, Excelsior Springs Hospital and Washington County Memorial Hospital each spotlighted how their hospitals are using best practices and innovative strategies to achieve the goals of the MBQIP grant. Several CAHs received national recognition for exceptional performance in 2017 for excellence in patient quality, outcomes and satisfaction.

Through the second quarter of 2017, 94 percent of Missouri CAHs are actively reporting the Emergency Department Transfer Communications measures. While emergency care is important in all hospitals, the ED serves as a critical access point for care in rural areas. Achieving effective triage, stabilization and transfer of patients with the necessary and appropriate information to the next care provider is vital. EDTC measures demonstrate the capability of CAHs to effectively carry out the important stabilize-transfer role for the rural residents they serve.

Following are key highlights of Missouri CAH's EDTC results through Q2 2017.

- 520 percent increase in EDTC reporting since Q1 2015
- 88 percent improvement across all EDTC measures in CY 2016 compared to CY 2015
- 15 percent improvement in all seven EDTC measures, including the "ALL EDTC" composite score
- 6 percent improvement in "ALL EDTC" composite score
- Eight Missouri hospitals are in the top 10 percent of best performing CAHs in the nation for the "ALL EDTC" composite score.

With increased measure reporting, Missouri's national ranking and overall performance improves. Increased reporting has created the ability to make valid and reliable decisions across the EDTC, outpatient, patient safety and patient experience measures. Sharing best practices, coaching support and peer-to-peer mentoring have been key strategies leading to these improvements.

Announcements

Applications Being Accepted for Lean Six Sigma Green Belt Project

MHA is pleased to announce the Lean Six Sigma Green Belt Project, offered exclusively to HIIN-participating hospitals.

Two cohorts are being offered; one in the St. Louis metro area and one in the Kansas City metro area. Each region is limited to 23 participants. Completing the eight-month intensive project, including in-person trainings covering the steps of Lean Six Sigma DMAIC methodology, will result in a Green Belt certification. Each training will be followed by an implementation phase to apply the knowledge and skills toward a required hospital-based improvement project.

The application process runs from Nov. 1, 2017 through Jan. 12, 2018. The application review process will begin Jan. 15, 2018, and applicants will be notified no later than Jan. 31, 2018, if they are selected to participate in the project.

AHA Releases Quality Advisory on IV Fluid Shortages

AHA released a [Quality Advisory](#) entitled Small-Volume Parenteral Medication Shortages: Strategies for Conservation. These national shortages were triggered by several factors, including continued pharmaceutical market consolidation and production interruptions at some manufacturing facilities due to serious quality issues. Shortages have worsened dramatically as a result of Hurricane Maria's impact on manufacturing plants in Puerto Rico. The most significant and severe shortage is for small-volume parenteral solutions, such as the 50 and 100 milliliter "minibags" of sodium chloride 0.9 percent, dextrose 5 percent and IV nutritional products made by Baxter.

[Qualaris Audit Tool Projects](#)

Looking for a way to efficiently collect observational audit data on care provided at the bedside? MHA is partnering with Qualaris Healthcare Solutions to offer members complimentary access to four evidence-based practice audit tools: sepsis, hand hygiene, culture of safety rounding and readmissions/care transitions. The tools create an opportunity to complete observational-based audits with real-time data compilation and reports, driving real-time results. Access to the tools menu is open to all MHA members through September 2018.

Missouri Foundation for Health Call for *Reimagining Approaches to Improve Access to Care Applications*

This [Request for Applications](#) invites organizations in the MFH region to reimagine approaches to strengthening the services, systems and networks that impact vulnerable Missourians' ability to access health care.

Quality Works Customized Solutions

To date, 11 Missouri hospitals have joined the [Sepsis: Early Recognition and Intervention Immersion Project – Cohort 2](#) through Quality Works. This project focuses on reducing time lapse of sepsis diagnosis through early assessment, recognition, intervention and adherence to three- and six-hour bundles, resulting in overall reduction of patient morbidity and mortality. The project timeline is Nov. 29, 2017 through Sept. 18, 2018.

Resources

[Community Health Needs Assessment](#) — From assessment to implementation, MHA can work in partnership with your staff to complete all, or parts of, a CHNA that complies with IRS requirements. For more information, contact [Stephen Njenga](#).

September's *Trajectories* — "[Population Health: Models and Pillars for Success](#)"

[Opioid Toolkit](#) — MHA's interactive opioid toolkit provides access to current national and Missouri research and practice and policy guidance to address the opioid epidemic.

AHA released "Stem the Tide: Addressing the Opioid Epidemic." This [toolkit](#) provides guidance, information and case examples to hospitals and health systems on how to tackle opioid abuse.

[October 2017 What's Up Wednesday](#) — CHNA was the focus of October's webinar.

[Population Health Program and Strategy](#) (10-minute podcast)

AHA — [MACRA Decision Guide](#)

SME Monthly Spotlights

[Falls Prevention](#)

[Adverse Drug Events — Opioid Safety in the Hospital](#)

[Patient & Family Engagement](#)

[Pressure Ulcer](#)

Additional resources can be found on [MHA's HIIN](#) webpage.

Quality Reporting News

[CMS Releases Facility-Specific Reports For OP-32](#)

[CMS Issues Addendum to eCOM Specifications Published In May 2017](#)

[CMS Releases Addendum To IQR Manual Version 5.2a](#)

[TJC Releases Addendum To Specifications Manual For National Quality Measures](#)

[CMS Releases Hospital Quality Reporting 12.0](#)

[CMS Updates CART Tools](#)

[CMS Moves ORDA Reference And Implementation Guides To eCQI Resource Center](#)

[CMS Updates EHR Known Issues Documents](#)

[CMS Streamlining Meaningful Use Attestation for Eligible Hospitals](#)

[CMS Updates Hospital Compare Website](#)

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