



# Quality News

June 2017

## Join the Conversation

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## Upcoming Events

### Missouri Preceptor Academy

Tuesday, July 11  
BJC Learning Institute  
St. Louis, Mo.  
Click [here](#) to register

Tuesday, July 18  
Hilton Garden Inn  
Independence  
Click [here](#) to register

### Making Sense of the PSO Privilege Post HHS Guidance

Vizient™ PSO members only  
Thursday, July 13  
Courtyard by Marriott  
Columbia, Mo.  
Click [here](#) to register

### HIIN Regional Bootcamps

Tuesday, July 18  
Ray's Banquet Center  
Cape Girardeau, Mo.  
Click [here](#) to register

Wednesday, July 19  
Hampton Inn & Suites  
Chesterfield, Mo.  
Click [here](#) to register

Thursday, Aug. 24 Oasis  
Hotel and Convention  
Center Springfield, Mo.

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## Spotlight

### Readmissions Reduction/Care Transitions Immersion Project – Cohort 2

The Missouri Hospital Association is pleased to announce the opportunity for Missouri hospitals to join the Quality Works' [Readmissions Reduction/Care Transitions Immersion Project – Cohort 2](#) launching Tuesday, Aug. 15. Immersion projects are topic-focused, time-limited and provide structure to implement evidence-based practices and achieve improved outcomes. Each project engages the Triple Aim framework of better health, better care and lower costs, to improve population health. This project focuses on decreasing readmissions and improving care transitions for hospital-based patients and uses a recommended four-prong strategy:

- coordination of care inside the four walls of the organization
- coordination of care outside the four walls of the organization
- data infrastructure and analytics for real-time solutions
- developing community and post-acute care relationships and networks to enhance care transitions

The project timeline for Cohort 2 is Aug. 15, 2017, to Sept. 7, 2018. Registration currently is open and will close at 5 p.m. Friday, July 14. Cohort 2 registration is limited, so early registration is recommended. Complimentary registration is available for Hospital Improvement Innovation Network-participating hospitals through contract funds. Non-HIIN participating hospitals can contract through Quality Works to participate according to the fee schedule. For more information regarding the fee schedule contact [Sherry Buschjost](#).

Please return the completed RRCT [intent to participate form](#) by fax (573/893-2809) or email to [Tabatha Brightwell](#) no later than 5 p.m. July 14. If you have any questions regarding this project, contact [Toi Wilde](#) by email or at 573/893-3700, ext. 1406. MHA looks forward to supporting members to improve care transitions while reducing readmissions through the work of this immersion project.

Click [here](#) to register

Friday, Aug. 25  
Hilton Garden Inn  
Independence, Mo.  
Click [here](#) to register

### Engaging Physicians: The Art and Science of Building Trust and Partnership — Studer Group

Thursday, July 20  
Tan-Tar-A Resort  
Osage Beach, Mo.  
Click [here](#) to register

### Credentialing Boot Camp

July 27-28  
Holiday Inn Executive  
Center  
Columbia, Mo.  
Click [here](#) to register

## Virtual Events

### HIIN Huddle Webinar

Tuesday, June 27  
1 p.m.  
Click [here](#) to register

### Merit-Based Incentive Program for Physicians and Hospitals

Wednesday, July 12  
10 a.m.  
Click [here](#) to register

### What's Up Wednesday

Wednesday, July 12  
Noon  
Click [here](#) to register

### Compliant Utilization and Billing

Thursday, July 13  
10 a.m.  
Click [here](#) to register

## Save the Date

### Excellence in Clinical Care Series — Patient Safety, Quality Improvement,

## MHA Hospital Leadership and Quality Assessment Tool Survey Project

MHA is pleased to announce the opportunity for HIIN participating hospitals to join the MHA Hospital Leadership and Quality Assessment Tool Survey Project. The survey is designed to provide hospitals with an assessment of how board members, C-Suite members and clinical managers rate their own performance on the structures, processes and leadership activities that are associated with high performance in achieving a culture of safety and health outcomes. This project has two optional phases. Hospitals may either participate during Phase I, Phase II or during both to provide for comparison. The HLQAT survey complements the AHRQ Hospital Culture of Safety survey.

## MHA Initiatives and Programming Update

### MHA HIIN

In May, the HIIN project offered the first milestone stipend payment for HIIN-participating hospitals. Hospitals submitting at least 85 percent of their data by the identified deadline received \$475. Thanks to the hard work and commitment to quality improvement of Missouri hospitals, 70 HIIN hospitals earned the stipend. A total of \$33,250 is being sent back to the hospitals to help supplement improvement work at the organizational level. The next data centered milestone is Thursday, Sept. 14, giving hospitals the opportunity to earn \$1,450!



### HIIN Annual Conference

MHA's HIIN annual meeting, held June 6-7, boasted an excellent turnout and some incredible keynote speakers. The keynote speakers shared operational and technical initiatives to help build, support and sustain a highly reliable culture of safety within an organization. Attendees also enjoyed several opportunities to network with other hospitals through a HIIN-themed photo booth and props, collaborating on health care-associated infection-related issues through a wall posting exercise and enjoying the beautiful weather while experiencing some of the areas delicious food trucks.



### MHA Zero Heroes Club

MHA congratulates the following HIIN-participating hospitals with the most zero harm project measures. These organizations have either achieved and/or sustained a zero rate of harm and are in the top-10 percent of HIIN participating hospitals in MHA's HIIN project. Congratulations to the "Zero Heroes" for the month of May!

Carroll County Memorial Hospital  
Madison Medical Center  
Osage Beach Cognitive Disorders  
Harrison County Community Hospital  
Southeast Health Center of Ripley County  
Golden Valley Memorial Healthcare

### Infection Prevention

Sept. 26-29, 2017  
Camden on the Lake  
Lake Ozark, Mo.  
Click [here](#) to register

### 2017 Annual Emergency Preparedness & Safety Conference

Oct. 11-13, 2017  
Lodge of Four Seasons  
Lake Ozark, Mo.  
Click [here](#) to register

Pike County Memorial Hospital  
Twin Rivers Regional Medical Center

### HIIN Physician/Administrator Engagement Opportunities

Looking to engage physicians and hospital executives in your HIIN initiatives? The Health Research & Educational Trust has announced the American Board of Medical Specialties Maintenance of Certification Part IV, which allows physicians directly engaged and active in HIIN topics to maintain their certification while meaningfully participate in quality improvement programs in their organizations. For each eligible HIIN topic chosen, the physician must demonstrate meaningful participation in the project to include reflection on the impact of the initiative on their practice or organizational role; attest to both meeting/working with others involved in the improvement activities and personal completion of all meaningful participation requirements; and they need to apply the evidence-based tools and interventions to individual/team practice. For more information on topics and which physician specialties are eligible to receive MOC Part IV credit, click [here](#).

### Adaptive Leadership Training

Through MHA's partnership with HRET, we are excited to announce that the Adaptive Leadership in Medicine training will be held in Chicago, Wednesday, Aug. 2, through Thursday, Aug. 3. This training provides an opportunity for a physician and administrator from the same organization to gain valuable leadership tools. HIIN hospitals are eligible to receive a scholarship that covers training, hotel and airfare expenses. Non-HIIN hospitals also are encouraged to apply, with a scholarship that includes only the cost of the training. Those interested in applying will be required at the time of registration to identify the individual from their organization who will be joining them. Click [here](#) to register for the event by Friday, July 14.

### MHA's Regional Bootcamps

Regional Bootcamps, open to all MHA-member hospitals in Missouri, have been designed to offer a more interactive and hands-on learning environment, especially directed toward frontline staff members. The bootcamps will focus on HAIs and evidence-based practices that promote prevention. Much of the learning will be focused on team dynamics, so in an effort to assist attendees to implement the strategies discussed, we encourage team attendance of at least three hospital staff — two frontline staff members and one other role (e.g. physician, infection preventionist, manager). HIIN-participating hospitals that have a minimum of two frontline staff and one additional person attending a bootcamp will receive a \$500 innovation stipend to use toward a project that promotes HAI reduction. MHA will connect with those organizations in future months to discuss how the innovation stipend was used to promote HAI reduction. We also will encourage you to submit for Showcase during the 2018 HIIN annual meeting.

Please register to attend at one of the locations that follow!

- [Cape Girardeau](#)
  - Tuesday, July 18
  - Ray's Banquet Center
- [Chesterfield](#)
  - Wednesday, July 19
  - Hampton Inn & Suites
- [Springfield](#)
  - Thursday, Aug. 24
  - Oasis Hotel Convention Center
- [Independence](#)

- Friday, Aug. 25
- Hilton Garden Inn

**Workplace  
Violence  
Reduction  
Immersion  
Project — Phase 1**

The first phase of MHA's Workplace Violence Reduction Immersion Project has been successfully completed. As a result of Phase 1, 262 individuals from four hospitals

became certified users of the Safe Training and Responsible Restraints (S.T.A.R.R.) Program. The project's vendor, Mitigation Dynamics, Inc., along with MHA staff, have worked with hospitals to implement policy and provide training for frontline staff on verbal de-escalation and safe restraint techniques. The second phase of the program began June 1 with a two-day training at Northeast Regional Medical Center. The project spans three phases of training hospital staff across the state. Data collection is ongoing regarding workplace safety events.



*Texas County Memorial Hospital and Salem Memorial District Hospital staff receive S.T.A.R.R. certification.*



*Capital Region Medical Center staff receive S.T.A.R.R. certification.*

**MHA Provides  
Emergency  
Preparedness  
Resources**

During an emergency, whether natural or man-made, hospitals have an essential role in community resiliency. Hospitals consistently face business continuity challenges as they protect employees and patients, and maintain staffing to care for the community. MHA's all-hazards emergency planning and response framework provides training, resources, technical assistance and situational awareness before, during and after an emergency.

Communities look to their hospitals as a beacon of safety, security and support when emergencies arise, and for more than a decade, MHA staff has worked with hospitals to build preparedness through various investments in equipment, training and collaboration. MHA's [website](#) provides hospitals with the resources they need to prepare and respond, 24-7.



**Announcements**

### Qualaris Audit Tool Projects

To complement members' improvement project work, MHA is partnering with Qualaris Healthcare Solutions to offer members access to four evidence-based practice audit tools: Sepsis, Hand Hygiene, Culture of Safety Rounding, and Readmissions Reduction/Care Transitions. The tools create an opportunity to complete observational-based audits with real-time data compilation and reports. More real-time data can drive real-time results. Access to the tools menu is open to all MHA members through September 2018.

### **Resources**

*Trajectories* July 2017 — [“Opioid Use Disorder: Assessing and Treating a Chronic Illness”](#)

Opioid Toolkit — MHA's [interactive opioid toolkit](#) provides access to current national and Missouri research, and practice and policy guidance to address the opioid epidemic.

[2017 Aim For Excellence Annual Report](#) — This year's Aim for Excellence report summarizes the progress and trends of specific quality measures related to infections, patient safety and readmissions.

[June 2017 What's Up Wednesday](#) — Antibiotic Stewardship Programming

### **Quality Reporting News**

[CMS Accepts Submissions For ORDA Category I Files](#)

[CMS Announces Change In Distribution Of OQR Claims Detail Reports](#)

[NHSN Revises Enrollment And HCP Measure Data Submission Checklist](#)

[CMS Updates eCOM Specifications For CY 2018](#)

[CMS Selects Targeted Hospitals For IQR Program Validation](#)

[CMS Updates Quality Reporting Center IPFOR Resources](#)

[CMS Posts CY 2017 eCOM Reporting Resources](#)

[CMS Updates Known Issues Documents](#)

### **Quality and Population Health News**

[MU Center For Health Policy Offers Health Equity Workshops](#)

[MHA Releases Missouri Price And Quality Transparency Update](#)

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