

A horizontal teal bar with circular end caps spans across the top of the page, positioned above the main title.

Vizient Patient Safety Organization

Performance management—learn and improve 2017 opportunities

A trusted partner for your patient safety program

Sustain a culture of excellence by participating in the Vizient PSO. This comprehensive program elevates your patient safety initiatives through a wide range of activities.

The Vizient PSO was one of the first listed by the Agency for Healthcare Research and Quality.

Our PSO can help you identify ways to improve patient safety in your organization while maximizing your privilege and confidentiality protections.

As a health care provider, you're committed to delivering the best and safest possible care for your patients. Through the Vizient™ Patient Safety Organization (PSO), you can improve patient safety by collaborating with your peers, sharing safety opportunities, effectively implementing leading practices, and measuring the effectiveness of your actions.

As a participant, you will have federal privilege and confidentiality protection for your voluntary patient safety activities. This protection is intended to encourage clinicians and organizations to share patient safety information without the fear of disclosure.

Benefit overview

Solutions tailored to your organization. We provide individualized feedback and expertise to help you understand and prevent the causes of adverse events and to develop successful approaches to improving patient safety health care quality and outcomes.

Peer collaboration and communication. We offer in-person and virtual meetings to promote learning and sharing of leading practices among our large membership of acknowledged leaders.

Analytic support. Your data will be aggregated with information from other organizations. This aggregation not only enables the PSO to detect patterns and trends not visible in smaller numbers of organizations or smaller health systems, but also uncovers serious and rare events earlier.

Support for meeting Affordable Care Act (ACA) requirements for hospitals over 50 beds participating in the health insurance exchange. The Vizient PSO is listed by the Agency for Healthcare Research and Quality (AHRQ) and will provide proof of contracts to health insurance exchanges at the request of the member.

National privilege and confidentiality protections for patient safety work product (PSWP) submitted to Vizient PSO. Under AHRQ regulations, PSWP submitted is privileged and confidential.

PSO 2017 event calendar

Month	PSO officer training	Safe tables	PSO operational/user group	Safety topical webinars
January			Defining and Operationalizing Your Patient Safety Evaluation System (PSES) PSO Quarterly Meeting	
February	Identifying and Preventing "Unacceptable Harm"	Medication	PSO orientation	Achieving Insulin Safety Using High-Reliability Principles
March			Defining and Operationalizing Your PSES	Ambulatory Patient Safety Glycemic Management
April		Patient falls	PSO orientation	Joint Council Meeting in Chicago, April 25-27
May	Measurement and Transparency		Defining and Operationalizing Your PSES	Observation Unit Management
June		Care coordination and access to care		
July	Teamwork and Deference to Experts		Defining and Operationalizing Your PSES	Patient Falls
August	Daily Huddle and PRN Containment		PSO orientation	
September		Ensuring communication occurs in a complex electronic environment		Vizient Summit, Sept. 11-15
October	Crew Resource Management		Defining and Operationalizing Your PSES PSO Quarterly Meeting	Opioid Safety
November			PSO orientation	Preventing Diagnostic Errors
December	Incorporating Three Defense Evaluations Into Improvement Process			Safeguarding Precious Specimens

Specific offerings

Solutions tailored to your organization

- One annual individualized feedback report with comparative data and evidence-based recommendations
- Expertise in working with many different software vendors

Peer collaboration and communication

- Safe tables (four per year)
- Two in-person meetings annually
- Topical webinars that offer members the opportunity to learn and teach leading practices
- PSO officer education
- Leading practice exchange
 - Checklists, safety alerts, tool kits accessed via our Vizient PSO website and email discussion group
 - Peer-reviewed posters, publications and papers

Analytic support

- Multidimensional analytic tool

Vizient Performance Management exists to help members advance their clinical and operational performance so that they can provide highly reliable, value-based care. Our programming, including the PSO, helps you meet standards, stand out and lead.

As the nation's largest member-driven health care performance improvement company, Vizient provides network-powered insights in the critical areas of clinical, operational, and supply chain performance and empowers members to deliver exceptional, cost-effective care.



For more information, contact our team of patient safety professionals at patientsafety@vizientinc.com.