

Hospital Emergency Preparedness Program Update

February 15, 2018

Audio selections — see webinar dashboard for details.

1. Listen through computer's speakers
2. Dial in by phone

Housekeeping

- This offering is being recorded.
- Lines have been muted.
- Questions will be addressed at the conclusion of the program utilizing the webinar dashboard.
- PowerPoint and recording will be posted on the MHA website.
- Participants will be asked to complete a survey at the conclusion of the webinar.

Welcome and Purpose

- Focus: Organizational hospital emergency management programs
- Target Audience: Staff responsible for these initiatives
- Purpose:
 - Timely and appropriate information
 - High-level overview
 - Education and exercise opportunities
 - Statewide planning initiatives
 - Provide ongoing updates and awareness to staff regarding CMS Rule
- Format: Informational with opportunity for questions

Today's Program Topics

- Real World Event Updates
- MHA Preparedness and Safety Program Assessment
- 2018 MHA Educational Offerings
- CMS Final Rule for Emergency Preparedness Conditions of Participation
- FY17 ASPR Hospital Preparedness Program Update

Real World Events

2017-2018 Influenza Season

- EMResource queries
 - Bed capacity, antivirals, staffing, mutual aid, surge strategies
- Current status report
- Considering use of the NEDOCS saturation score to monitor impact in future years



IV Fluid Supply Shortages

- Actively monitored since early October through EMResource queries and member touchpoints
- Released IV fluids from MCI caches, allowing hospitals to draw down their 'deployable' par levels
- Fielded requests from hospitals at critical supply levels, facilitated lending through mutual aid
- Engaged in national advocacy efforts with AHA urging FDA to approve international imports, regulate routine downtime schedules and distribute supplies to clients by allocation



Security Threats

- Suspicious activity from visitors attempting to access secured, unauthorized areas.
- Facilities in Missouri (5), Kansas (1), Iowa (1), Tennessee (1) have experienced incidents where unauthorized individuals accessed restricted areas resulting in thefts of billfolds and purses.
- Communication methods
 - EMResource BOLO
 - MHA Today
 - Memo to directors of security



MHA Preparedness and Safety Program Assessment

MHA Preparedness and Safety Program Assessment Summary

- Percentage of time dedicated to preparedness:
 - Less than 25% – 44%
 - 26-50% – 30%
 - 51-75% – 15%
 - 76-100% – 11%
- Member of a Healthcare Coalition – 94%
- HVA – 98%
 - Internal – Infrastructure (power, IT), violence
 - External – Tornado, Winter storm, MCI
- Increase in alignment of CHNA

MHA Preparedness and Safety Program Assessment Summary

- Emergency Operations Plan
 - ICS Adoption – 99%
 - ICS Activation – 89%
 - Scalable medical surge – 78%
 - Evacuation – 85%
- Exercises
 - Clinics involved in training and exercise – 78%
 - Participate in HCC exercise – 87%

Education

Preparedness Education

- ✓ November 15 – Emergency Preparedness Fundamentals Course
- February 22
 - Safety and Regulatory Compliance Program, Columbia
- May 8-9
 - Facilitation Skills Workshop, Columbia
- June 7-8
 - Non-urban Mobile Communication Asset Full Scale Exercise

**Clock hours may be applied toward CHEP re-certification

Safety Education

- ✓ Recording available: Promoting Safe Environments of Care Webinar
- Second Quarter 2018
 - De-escalation skill building for front-line staff
 - Regional meetings for law enforcement, EMS and health care partners
- Keynote presentations during upcoming MHI programming
- Web-based offerings to broaden awareness of established resources

CMS Final Rule for Emergency Preparedness

CMS Emergency Preparedness Final Rule

- Implemented **November 15, 2017**
- The Joint Commission has updated its Emergency Management (EM) standards, effective November 15, 2017 for TJC deemed status surveys.

Categories: Providers and Suppliers

1. Hospitals
2. Critical Access Hospitals (CAHs)
3. Rural Health Clinics (RHCs) & FQHCs
4. Long-Term Care (LTC)/Skilled Nursing Facilities (SNF)
5. Home Health Agencies (HHAs)
6. Ambulatory Surgical Centers (ASCs)
7. Hospice
8. Inpatient Psychiatric Residential Treatment Facilities (PRTFs)
9. Programs of All-Inclusive Care for the Elderly (PACE)
10. Transplant Centers
11. Religious Nonmedical Health Care Institutions (RNHCIs)
12. Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID)
13. Clinics, Rehabilitation Agencies, & Public Health Agencies as Providers of Outpatient Physical Therapy & Speech Language Pathology Services
14. Comprehensive Outpatient Rehabilitation Facilities (CORFs)
15. Community Mental Health Centers (CMHCs)
16. Organ Procurement Organizations (OPOs)
17. End-Stage Renal Disease (ESRD) Facilities

Available Resources

- Updated resources at www.mhanet.com
 - Four-part video series
 - Self-assessment checklists
 - Suggested planning timeline by ASPR HPP
 - Yale New Haven Crosswalk
 - Interactive Toolkit

Post Survey Feedback

- Please share your experiences with CMS CoP surveys by deemed accrediting bodies or state surveyors.
- MHA will synthesize high level themes and provide guidance through 2018.

Hospital Preparedness Program Update

HPP Focus Areas for FY17

- Healthcare Coalition Governance
 - Execute HCC Memorandum of Understanding
 - Formalize the risk and needs assessment process
 - Develop member and leader orientation materials
 - Finalize HCC preparedness plans
 - Draft HCC response plans
 - Incident management, alignment with ESF-8
 - Resource request procedures

HPP Focus Areas for FY17

- Healthcare Coalition Training and Exercise
 - Deliver and evaluate HCC evacuation/surge exercise utilizing ASPR HPP toolkit
 - Create opportunities for CMS exercise compliance
 - Document exercise outcomes for HPP reports
 - Identify and provide training in preparation for, and following, HCC exercises
 - MedSled equipment assessment and hands on training
 - Develop standardized emergency preparedness curriculum for organizational staff

Ebola Supplemental Funding

CDC's Tiered Response Framework

- Frontline Facilities
 - All hospitals/providers capable of screening, isolating and protecting staff, patients and visitors
- Assessment Hospitals
 - Barnes-Jewish Hospital selected through the DHSS competitive procurement process
- Treatment Centers (nationally-designated)
 - HHS Region VII: Nebraska Medicine - Nebraska Medical Center, Omaha, Nebraska

Ebola Supplemental Funding

- Hospital Preparedness Program Components
 - Assessment hospital: Barnes-Jewish Hospital
 - Healthcare Coalitions
 - Plan alignment
 - PPE training, as requested
 - Transport agencies:
 - HPP partnered with EMS mutual aid coordinators to develop statewide transportation plan
 - Self-identified EMS services eligible for HCC-funded equipment and supplies
 - Regional transport plans drafted and tested in spring 2017

2018 Actions – Ebola Supplemental Funding

- Educate frontline facilities on statewide plan, to include transport
- Refine notification procedures and recipients
- Exercise EMS transport to assessment hospital, to include respite sites
- Conduct HCC tabletop exercises
- Prepare for Spring 2019 Region VII full scale exercise, simulating the transport of a patient from St. Louis to Omaha, NE

General Updates

Changes to SEOC Procedures

- Common terminology - SEMA Control Room will now be referred to as the 'State Watch Center'
- SEOC Activation Matrix
 - Level 4: Enhanced Monitoring – Requires SEMA staff in support functions only
 - Level 3: Partial Activation – Requires state command staff and basic support functions
 - Level 2: Full Activation – Requires state command staff, full staffing of all ESFs, state agencies and partners
 - Level 1: Full State/Federal Response – Requires state command staff, full staffing of all ESFs, state agencies, partners and integration of federal assistance to coordinate resources and support

MODRS Transition to SEMA

- Missouri Disaster Response System has become an asset of the State Emergency Management Agency
 - Medical team – MO DMAT
 - Mortuary team – MO DMORT
 - Team members have become part-time state employees for deployment

Strategic National Stockpile

- Transition to WebEOC for requests
 - Medical countermeasures
 - Medical supplies
- Requesting agency varies by county
- Hospitals encouraged to review their plans
- State-level staff reviewing request/ordering process for efficiencies
- HCCs to review regionally in 2018

www.mhanet.com



Helping Hospitals Serve Communities

I'm looking for:

- Clinical Quality Initiatives
- Transparency
- Safety Initiatives
- Population Health
- Emergency Preparedness
- Opioid Initiative



What's Trending

[Seminars & Webinars](#)



2018 Community Investment Report
 Hospitals Support a Healthier Missouri
 This year's [report](#) highlights how Missouri hospitals' investments support healthier communities, a healthier state and continue to serve as the safety net for the uninsured.



\$12.6 Billion
 The latest issue of [HJ/DI HealthStats](#) reports that the total economic cost of the opioid epidemic in Missouri was \$12.6 billion in 2016. [Learn more.](#)



2018 Missouri Legislative Guide
 This [guide](#) summarizes MHA's positions on anticipated state legislative issues and can be used to support and inform hospital-based advocacy efforts at the state level.



Anthem Coverage Policy
 Anthem Blue Cross Blue Shield in Missouri is denying coverage for services Anthem decides were not for a true emergency. To share your story or read about the latest updates, visit [Missouri Health Matters](#).



2017-2018 Flu Season
 Resources and updates are [available](#) to help hospitals, health care coalitions and other organizations prepare for and respond to the 2017-2018 flu season.



Call for Applications
 The [AIM for Excellence Award](#) is an annual, prestigious award recognizing Missouri hospitals' innovation and outcomes. Application deadline: 5 p.m. Monday, May 7.

Emergency Preparedness



MHA's emergency preparedness and response resources are designed to assist health care facilities — a collaboration among government, public health, long-term care, clinics and hospitals — in planning for, and reacting to, all hazards. Health care planning

establishes hospital and community readiness before an emergency, and a proven response and recovery framework during and after an emergency. Health care readiness also increases overall community resiliency.

MHA's staff and resources are available to support hospitals with information and tangible resources in the event of an emergency. MHA is committed to providing leadership, expertise and guidance to support health care preparedness and response.

More in this section

On-Demand Education	Hazard-Specific Resources
Standardized Codes	Health Care Coalition Resources
EMResource®/eICS	Emerging Infectious Diseases

Presentations

- Fourth Quarter 2017 Hospital Preparedness Program Update - [Recording](#) | [PowerPoint](#)
- Third Quarter 2017 Hospital Preparedness Program Update - [Recording](#) | [PowerPoint](#)
- Second Quarter 2017 Hospital Preparedness Program Update - [Recording](#) | [PowerPoint](#)
- First Quarter 2017 Hospital Emergency Preparedness Program Update - [Recording](#) | [PowerPoint](#) | [Handout](#)
- Emergency Preparedness Conference: Preparing for Invisible, yet Prevailing Threats - [Click here](#) to view presentations (members-only access)
- [Emergency Preparedness 101](#) - St. Louis Region
- [Second Quarter 2016 Hospital Emergency Preparedness Program Update - Recording | PowerPoint](#)

I'm looking for:

CMS Resources

On Sept. 8, 2016, CMS finalized a rule for emergency preparedness conditions of participation with an effective date of Nov. 15, 2016, and an implementation date of Nov. 15, 2017. MHA staff has [compiled](#), and will continue to maintain, a comprehensive collection of appropriate hospital guidance and technical assistance.

Upcoming Events

1st Quarter Emergency Preparedness Program Update Webinar
11 a.m., Feb. 15, 2018
[Register](#)

Facilitation Skills for Emergency Managers
May 8 - 9, 2018
[Register](#)

Contact An Expert



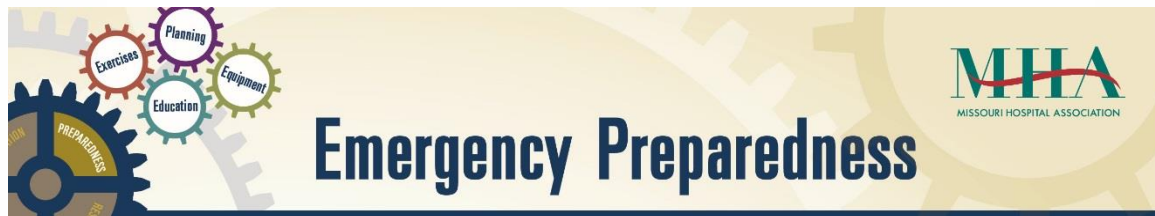
Jaelyn Gatz
Vice President of Grant Management and Safety
[Email](#)
573/893-3700 ext. 1330



Stacie Hollis
Manager of Emergency Preparedness/Response Systems
[Email](#)
573/893-3700 ext. 1321

SAVE THE DATE

- 2018 Missouri State Emergency Management Conference
 - August 21-24, 2018
 - Tan-Tar-A Resort, Osage Beach



- 2018 Annual Emergency Preparedness & Safety Conference
 - October 18-19, 2018
 - Tan-Tar-A Resort, Osage Beach

**Clock hours may be applied toward CHEP re-certification

2018 Program Update Webinar Schedule

- Thurs., Feb 15
- Thurs., May 10
- Thurs., Aug 16
- Thurs., Nov 15

Contact Information

Jaclyn E. Gatz, MPA, CHEP

Vice President of Grant Management and Safety

Missouri Hospital Association

jgatz@mhanet.com

573/893-3700 ext. 1330