



# Hospital Emergency Preparedness Program Update

September 22, 2017

Audio selections — see webinar dashboard for details.

1. Listen through computer's speakers
2. Dial in by phone

# Housekeeping

- This offering is being recorded.
- Lines have been muted.
- Questions will be addressed at the conclusion of the program utilizing the webinar dashboard.
- PowerPoint and recording will be posted on the MHA website.
- Participants will be asked to complete a survey at the conclusion of the webinar.

# Welcome and Purpose

- Focus: Organizational hospital emergency management programs
- Target Audience: Staff responsible for these initiatives
- Purpose:
  - Timely and appropriate information
  - High-level overview
  - Education and exercise opportunities
  - Statewide planning initiatives
  - Provide ongoing updates and awareness to staff regarding CMS Rule
- Format: Informational with opportunity for questions

# Today's Program Topics

- Hurricane Responses
- CMS Conditions of Participation for Emergency Preparedness
- S.A.F.E.R. Initiative
- Hospital Preparedness Program and Ebola Supplemental Funding Updates
- MHA website: [Emergency Preparedness](#)
- 2017 Emergency Preparedness and Safety Conference

# Hurricane Responses

- National Disaster Medical System activation
- Emergency Medical Assistance Compact
- Self-deployment of volunteers
- Lessons learned
  - Continuity of Operations
  - Coalition-building

# CMS Final Rule for Emergency Preparedness

# CMS Emergency Preparedness Final Rule

- Timeline
  - Finalized September 8, 2016
  - Published in *Federal Register* September 16, 2016
  - Effective November 15, 2016
  - Implement **November 15, 2017**
- The Joint Commission has updated its Emergency Management (EM) standards, pending approval, which will go into effect this November 15 for TJC deemed status surveys.

# Categories: Providers and Suppliers

1. Hospitals
2. Critical Access Hospitals (CAHs)
3. Rural Health Clinics (RHCs) & FQHCs
4. Long-Term Care (LTC)/Skilled Nursing Facilities (SNF)
5. Home Health Agencies (HHAs)
6. Ambulatory Surgical Centers (ASCs)
7. Hospice
8. Inpatient Psychiatric Residential Treatment Facilities (PRTFs)
9. Programs of All-Inclusive Care for the Elderly (PACE)
10. Transplant Centers
11. Religious Nonmedical Health Care Institutions (RNHCIs)
12. Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID)
13. Clinics, Rehabilitation Agencies, & Public Health Agencies as Providers of Outpatient Physical Therapy & Speech Language Pathology Services
14. Comprehensive Outpatient Rehabilitation Facilities (CORFs)
15. Community Mental Health Centers (CMHCs)
16. Organ Procurement Organizations (OPOs)
17. End-Stage Renal Disease (ESRD) Facilities



## Recent CMS Resources

- Interpretative Guidance released June 2017
- On-demand emergency preparedness surveyor training course
  - Required for all state and regional surveyors responsible for health and safety, or life safety codes

# Available Resources

- Updated resources at [www.mhanet.com](http://www.mhanet.com)
  - Four-part video series
  - Self-assessment checklists
  - Suggested planning timeline by ASPR HPP
  - Yale New Haven Crosswalk
  - Interactive Toolkit
- Pre-conference during the annual MHA Emergency Preparedness and Safety Conference
  - Basic primer
  - Intended for new staff or healthcare facilities struggling to implement the CoPs.

# National HPP Resource: TRACIE

- **Technical Resources**
  - Collection of preparedness materials searchable by keyword
- **Assistance Center**
  - Access to specialists for one-on-one support
- **Information Exchange**
  - Peer-to-peer, protected, open discussion
- <https://asprtracie.hhs.gov/>



# S.A.F.E.R. Initiative

# New and Emerging Threats

- Opportunities to demonstrate strong all-hazards systems of response
  - Highly infectious disease
    - Ebola, Zika, Mumps, MERS-CoV
  - Civil unrest
  - Cybersecurity
  - Workplace violence
- Preparedness initiatives are a proven component of effective operations

## S.A.F.E.R.

- Focused on resiliency
- Support and services for personal, organizational, community and patient safety
- Policies, education, tools and technical assistance
  - Workplace and community violence
  - Emergency preparedness
  - Quality of care
  - Population/community health
  - Opioid crisis

# S.A.F.E.R. Aims to Provide Resources Under Five Pillars

Safety Programs

Approaches to Safe Care

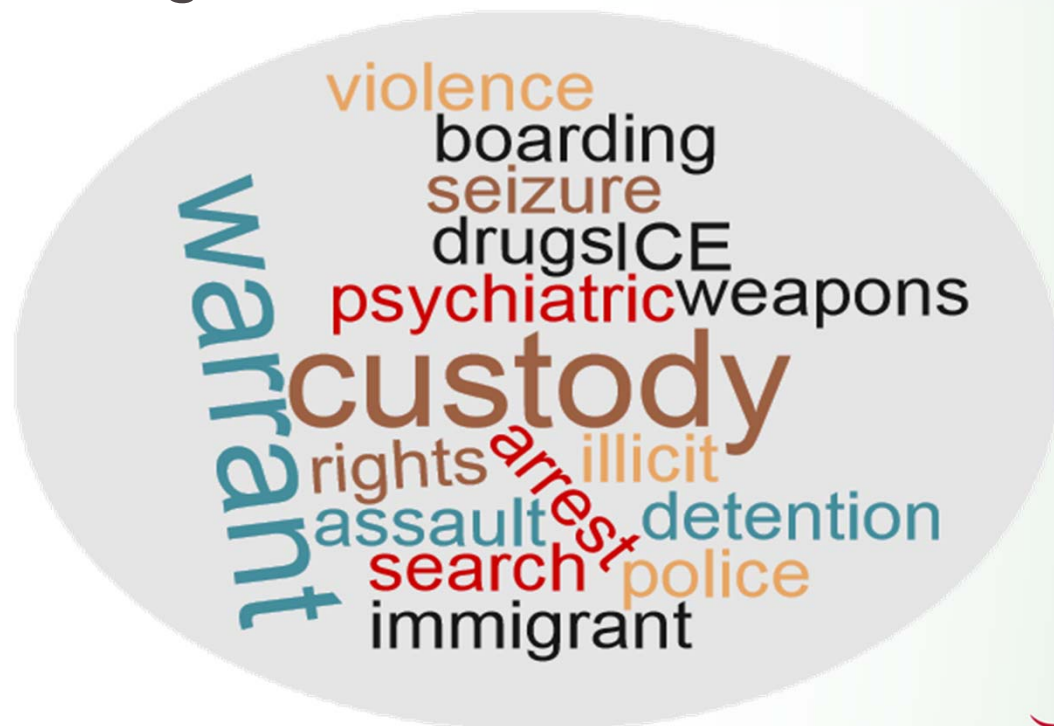
Facts to Inform Decision-Making

Educational Programming

Regulatory Requirements

# Recent Inquiries

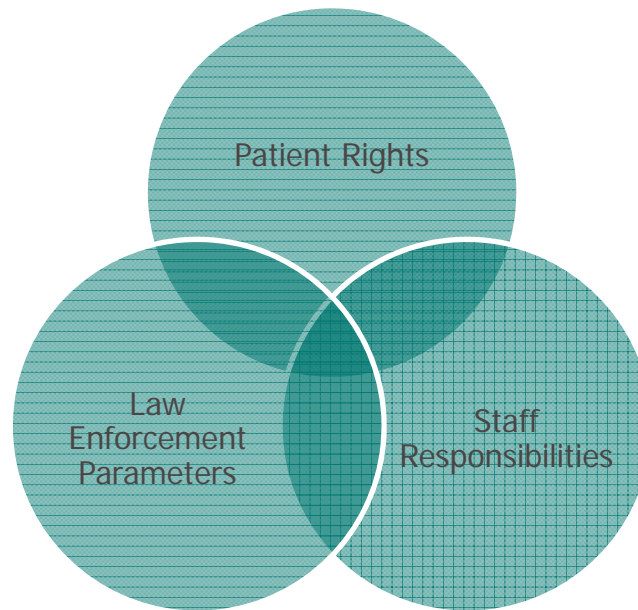
- Controlled substances
- Patients under warrant or in custody
- Undocumented immigrants
- Weapons





# Central Theme

Intersection of rights and responsibilities between hospital, staff, patients and law enforcement officials in regulated environment



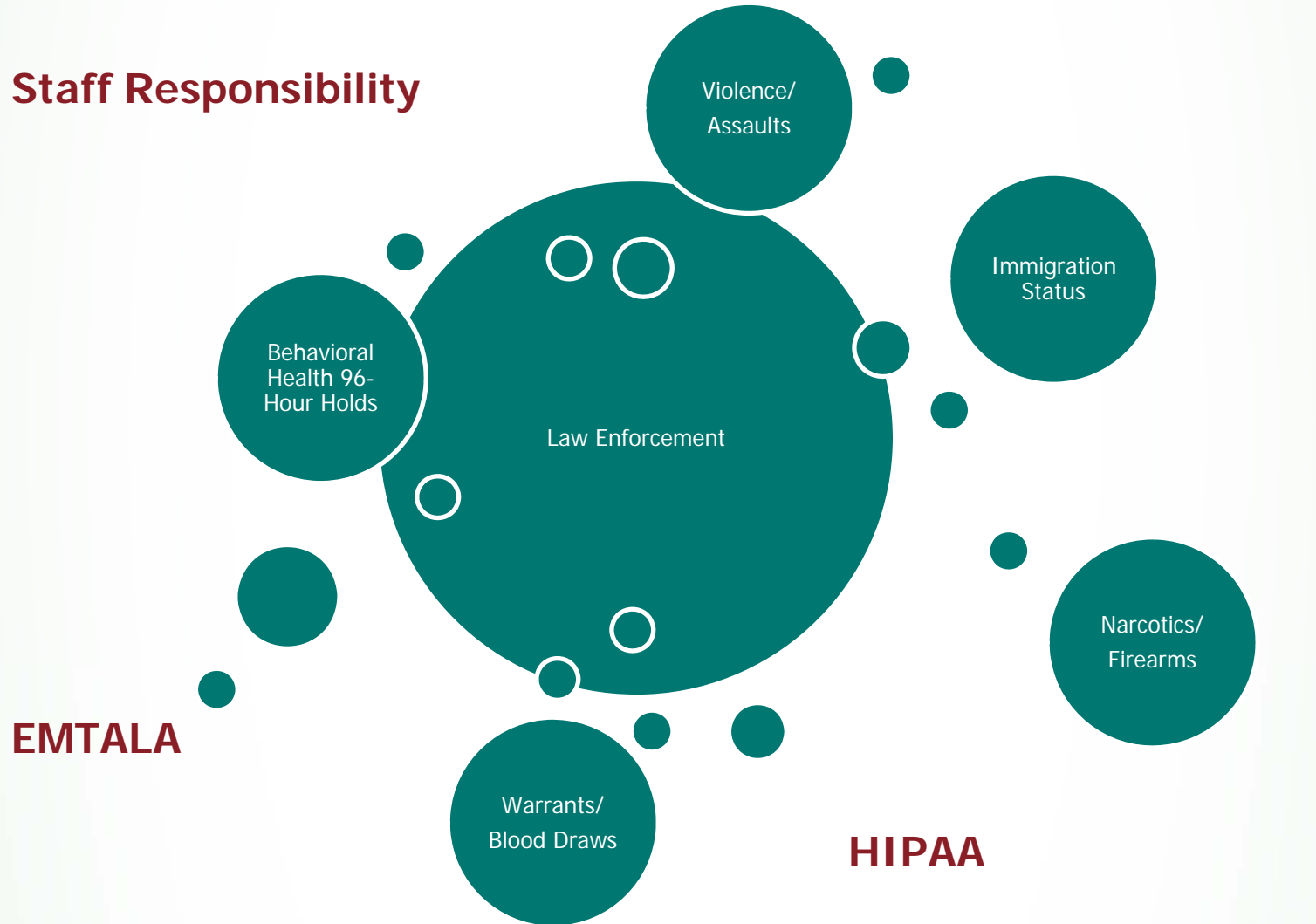
# MHA Board of Trustees

- Approved the formation of a task force at their June 2017 meeting to identify issues arising from law enforcement activity on hospital premises and guide the development of S.A.F.E.R. resources to assist members

# Patient Encounters

## Staff Responsibility

## Patient Rights



# Listening Tour Objectives

## Rank Issues

- Impact to operations
- Greatest threat to maintain safe patient care environment

## Identify Gaps

- Confidence level in understanding/implementing applicable hospital policies
- Relationship with law enforcement

## Demographics

- Community
- Hospital size
- Executive, managerial or front-line staff
- Clinical or operational, as defined by current role

# Listening Tour Audiences

- September 6 – What's Up Wednesday quality briefing
- September 7 – Psychiatric Network
- September 26 – MSHHRA (HR professionals)
- September 29 – Physician's Executive Group
- October 5 – Workplace Violence Reduction Immersion Project Huddle (Security)
- October 12 – Emergency Preparedness and Safety Conference
- Fall District Council Meetings

# Hospital Preparedness Program Update

# New Health Care Preparedness and Response Capabilities

- Foundation for Health Care and Medical Readiness
  - HCCs, HVAs, plans, regulatory compliance
- Health Care and Medical Response Coordination
  - Information sharing and coordination platforms
- Continuity of Health Care Service Delivery
  - COOP, responder safety and health, evacuation and relocation
- Medical Surge
  - Special populations, alternate care sites, medical countermeasures, fatalities

# HPP Focus Areas for FY17

- Healthcare Coalition Governance
  - Execute HCC Memorandum of Understanding
  - Formalize the risk and needs assessment process
  - Develop member and leader orientation materials
  - Finalize HCC preparedness plans
  - Draft HCC response plans
    - Incident management, alignment with ESF-8
    - Resource request procedures



# HPP Focus Areas for FY17

- Healthcare Coalition Training and Exercise
  - Design, deliver and evaluate HCC evacuation/surge exercise utilizing ASPR HPP toolkit
    - Create opportunities for CMS exercise compliance
    - Document exercise outcomes for HPP reports
  - Identify and provide training in preparation for, and following, HCC exercises
  - Develop standardized emergency preparedness curriculum for organizational staff

## HPP – funded Offerings

- November 15 – Emergency Preparedness Fundamentals Course
- February 22 – Safety and Regulatory Compliance Program
- May 8-9 – Facilitation Skills Workshop

# Statewide Planning Initiatives

- Patient Tracking
- Pediatric surge and transport planning

# Ebola Supplemental Funding

# CDC's Tiered Response Framework

- Frontline Facilities
  - All hospitals/providers capable of screening, isolating and protecting staff, patients and visitors
- Assessment Hospitals
  - Barnes-Jewish Hospital selected through the DHSS competitive procurement process
- Treatment Centers (nationally-designated)
  - HHS Region VII: Nebraska Medicine - Nebraska Medical Center, Omaha, Nebraska

# Ebola Supplemental Funding

- Hospital Preparedness Program Components
  - Assessment hospital: Barnes-Jewish Hospital
  - Healthcare Coalitions
    - Plan alignment
    - PPE training
    - Regional equipment caches (MARC, STARRS, MHA)
    - Transport agencies:
      - None identified through DHSS contractual process
      - HPP aligned with EMS mutual aid coordinators to develop statewide transportation plan
      - Self-identified EMS services eligible for HCC-funded equipment and supplies
      - Regional transport plans drafted and tested in spring 2017

# April 2017 Ebola Exercise AAR/IP

- Identified Next Steps
  - Educate frontline facilities on statewide plan, to include transport
  - Refine notification procedures and recipients
  - Exercise EMS transport to assessment hospital, to include respite sites
  - Explore the formation of a deployable ID taskforce to provide support to frontline facilities

# General Updates



# Changes to SEOC Procedures

- Common terminology - SEMA Control Room will now be referred to as the 'State Watch Center'
- SEOC Activation Matrix
  - Level 4: Enhanced Monitoring – Requires SEMA staff in support functions only
  - Level 3: Partial Activation – Requires state command staff and basic support functions
  - Level 2: Full Activation – Requires state command staff, full staffing of all ESFs, state agencies and partners
  - Level 1: Full State/Federal Response – Requires state command staff, full staffing of all ESFs, state agencies, partners and integration of federal assistance to coordinate resources and support

## MODRS Transition to SEMA

- Missouri Disaster Response System has become an asset of the State Emergency Management Agency
  - Medical team – MO DMAT
  - Mortuary team – MO DMORT
  - Team members have become part-time state employees for deployment

[www.mhanet.com](http://www.mhanet.com)



# Helping Hospitals Serve Communities

I'm looking for:

Clinical Quality Initiatives

Transparency

Safety Initiatives

Population Health

Emergency Preparedness

Opioid Initiative



## What's Trending

[Seminars & Webinars](#)



### Hurricane Response

**Hurricane Resources**  
MHA is [compiling](#) resources and guidance for hospitals regarding the recent devastation of hurricane's Irma and Harvey.



**Opioid Crisis in Missouri and Kansas**  
MHA and the Kansas Hospital Association have [released new research](#) about the connection between opioids and unemployment.



### SME Spotlight

**SME Spotlight: Zip-Code Ranking**  
MHA's subject matter experts highlight various hospital and health care topics. The [current spotlight](#) discusses the relationship between ZIP codes and health ranking. View all articles [here](#).



**Telemedicine in Missouri**  
MHA has released a [new report](#) investigating the challenges and opportunities for telemedicine in Missouri. The research identifies several areas where policy changes could influence uptake.



**MHA's 95th Annual Convention**  
Save the date for this year's [annual convention](#) and [trade show](#). Outstanding national speakers will address some of the hottest issues in today's health care environment. [Register online!](#)



**Streamlining Government Initiative**  
MHA is soliciting member input on actions to [streamline](#) existing regulatory requirements that are ineffective, unnecessary or unduly burdensome.



# Upcoming Educational Opportunity

2017 Annual Emergency Preparedness & Safety  
Conference: Being Resilient in a Transformative Era

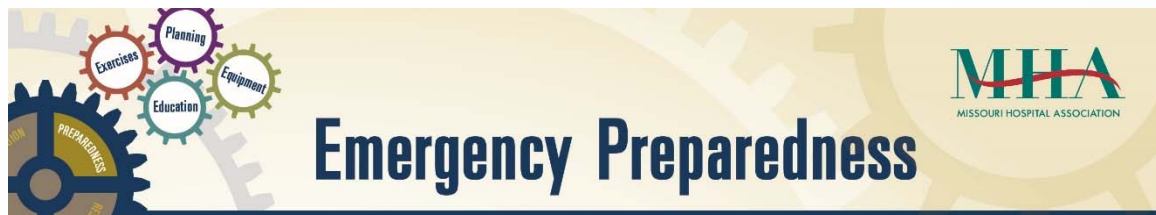
October 11-13, 2017  
The Lodge of Four Seasons

Pre-conference: Basic Primer for CMS CoPs

Vendor showcase

Breakout sessions

*Registration is open*



# Conference Highlights

- Preparing for the Worst to Deliver the Best
- Promoting Safe Environments of Care
- No-notice Evacuation: An Executive's Perspective
- When the Right Stuff Goes Wrong: Lessons From the Space Shuttle Columbia Mishap
- Ditching the Drama and Turning Excuses Into Results

# 2017 Program Update Webinar Schedule

- 11 a.m. Tuesday, December 5
- Registration links included in webinar reminder
- A reminder will be sent one week prior to each program
- 2018 Webinar Schedule forthcoming



# Contact Information

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