

# Hospital Emergency Preparedness Program Update

November 15, 2018

Audio selections — see webinar dashboard for details.

1. Listen through computer's speakers
2. Dial in by phone

# Reminders

- Lines have been muted.
- Participant questions are encouraged utilizing the webinar dashboard.
- This offering is being recorded.
- PowerPoint, program recording and a Q&A document, if applicable, will be posted on the MHA website.
- Attendees are encouraged to complete a survey at the conclusion of the webinar.

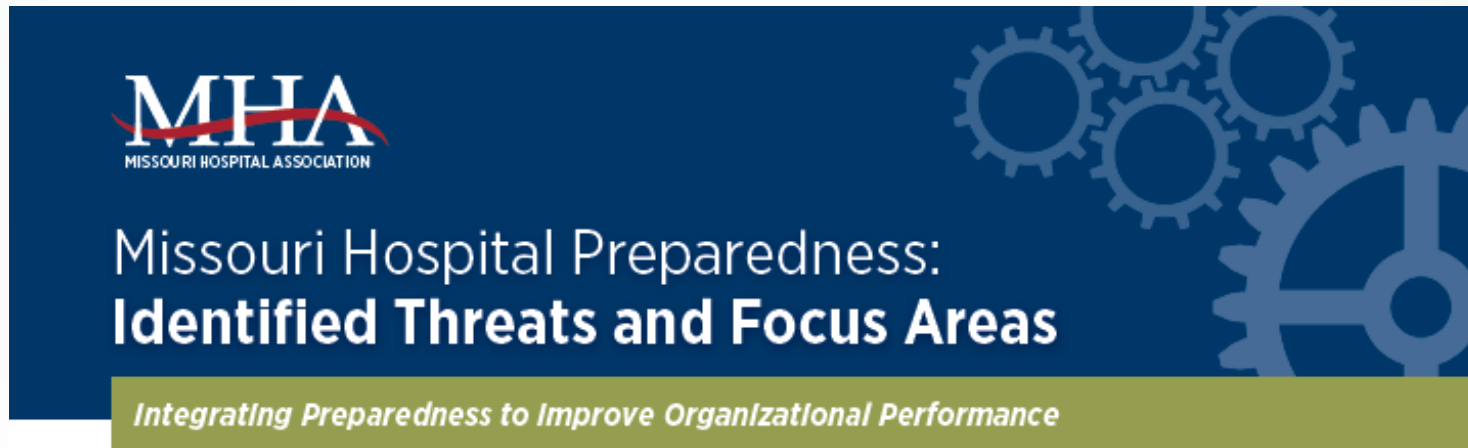
# Welcome and Purpose

- Focus: Hospital emergency management programs
- Target Audience: All staff responsible for these initiatives, regardless of allocated time
- Purpose:
  - Timely and appropriate information
  - High-level overview
  - Education and exercise opportunities
  - Statewide planning initiatives
- Format: Informational only

# Today's Program Topics

- MHA Safety and Preparedness Update
- 2019 Education and Programming
- Current Planning Initiatives
- EMResource and eICS Enhancements

# Recent MHA Publication

**72**WEATHER  
INCIDENTS**48**INFRASTRUCTURE  
INCIDENTS  
(water, IT, power)**30**SECURITY  
INCIDENTS**36**COMMUNITY-BASED  
MEDICAL SURGE  
INCIDENTS

“Missouri hospitals are best served to focus preparedness efforts on *patient surge, infrastructure resiliency* and *resource management*.”

# 2019 Education and Programming

# Statewide Preparedness Education

- Public Information Officer Training\*\*
  - March 5, 2019; Columbia
- Safety and Regulatory Compliance Program\*\*
  - April 9, 2019; Camden on the Lake
- Emergency Preparedness Fundamentals Course
  - June 20, 2019; MHA Board Room
- EMResource and eICS training\*\*, offered regionally, upon request

\*\*Clock hours may be applied toward CHEP re-certification

# Statewide Preparedness Education

- Worker safety programming, content and delivery to be finalized
  - Managing Agitation and De-escalation
  - Mental Health First Aid
  - Use of Appropriate Restraints
  - Crisis Intervention Training
  - Trauma Informed Care



# Non-urban, HCC-identified Programming

- HCC Planning Course, Social Media Training; St. Joseph
- HCC Liaison Course; Columbia
- Public Information Officer Course; Springfield
- NMSZ-focused Mobile Communication Asset Full Scale Exercise in conjunction with National Level Exercise: Shake and Fury, June 3-7, 2019

# MOSHE Education Opportunities

- Missouri Society of Health Care Engineers, a personal membership group of MHA
- Timely and relevant monthly educational programs often aligned with preparedness programs.
- Watch your emails or contact MHA for more information.

# Current Initiatives

# Annual Program Assessment

- 2019 Safety and Preparedness Program Assessment
  - Released December 3, 2018
  - Information Webinar
    - 2:30 p.m., Tuesday, December 11, 2018
  - Targeted Completion: 3 weeks

# Electronic Patient Tracking

- In BP1, MHA researched current electronic patient tracking capabilities to inform an effective competitive procurement process.
- Request for vendor proposals based on these identified capabilities was released October 1.
- An evaluation team reviewed four proposals and two were selected to participate in a hands-on demonstration with Missouri hospital and EMS leadership in Mid-December.
- Targeted implementation is second quarter 2019.

# Planning and Development

- Statewide Pediatric Medical Surge Plan Development and Exercise
- DHSS-led Statewide Patient Movement

# Available Resources for CMS

- Updated resources at [www.mhanet.com](http://www.mhanet.com)
- Please share your experiences with CMS CoP surveys by deemed accrediting bodies or state surveyors.
- MHA will continue to synthesize high level themes and provide guidance.
  - Section 1135 Waiver resources available in fall 2018 report, sample policy in development



# Emerging Infectious Disease Planning and Exercise Opportunities



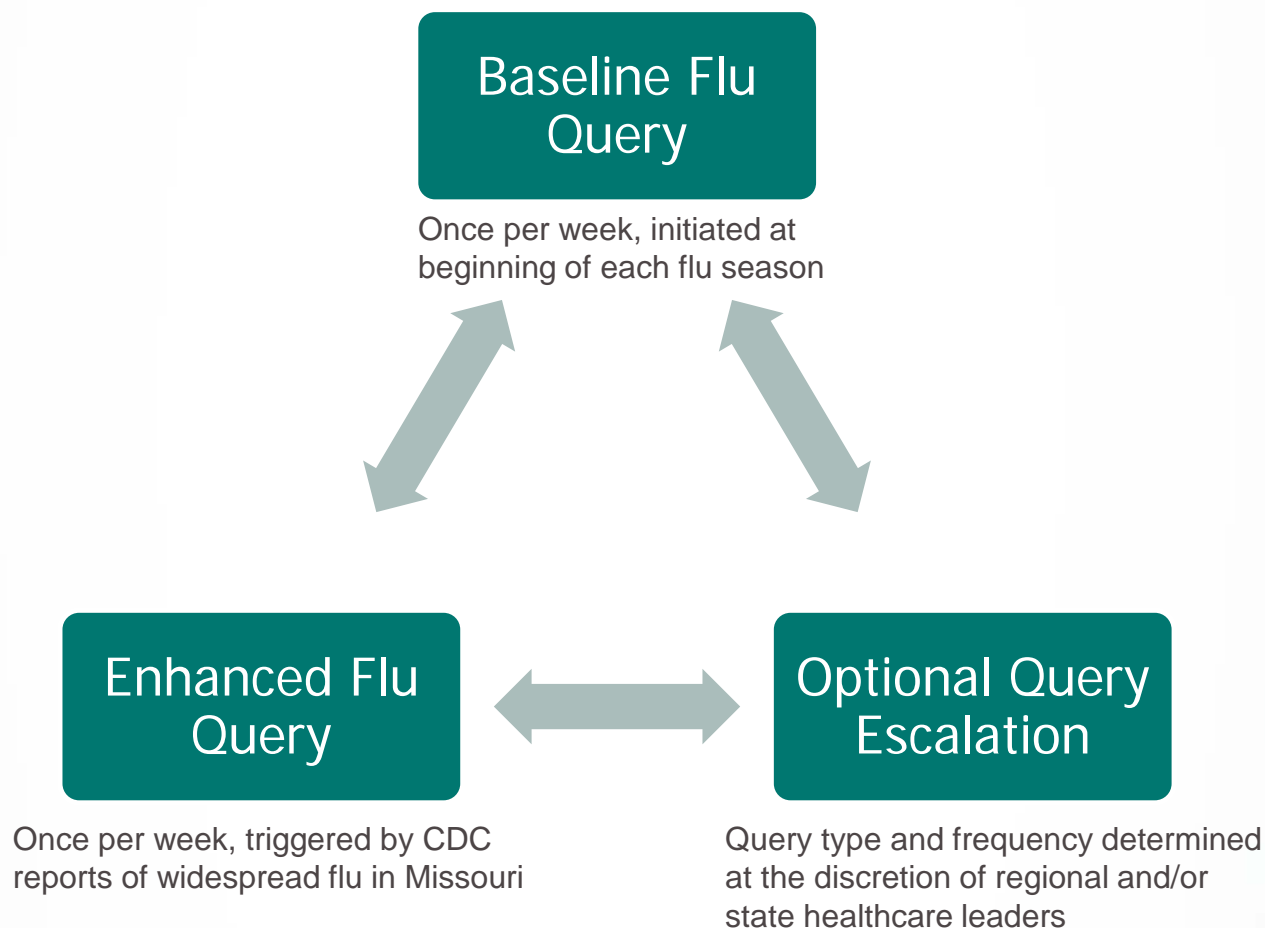


# 2018-2019 Influenza Monitoring Strategy

# Strategy Development

- Recognized challenges with 2017-2018 flu monitoring activities
  - Reactive, despite anticipated surge
  - Burdensome queries
  - Less efficient data compilation and distribution
- MHA prioritized the refinement of this strategy, engaging hospital preparedness leadership and the EMResource Advisory Committee to validate approach.

# Statewide Flu Monitoring Queries



# EMResource Baseline Flu Query

- ED status
- Number of current adult flu in-patients admitted
- Number of current pediatric flu in-patients admitted
- Number of adult only ventilators available
- Number of pediatric only ventilators available
- Number of dual-capable adult/pediatric ventilators available

# Baseline Flu Query – Status Type Definitions

Status Types	Definitions
Available Adult-only Vents	Please report the current number of Adult-only ventilators available. Do not include dual-purpose Adult/Pediatric capable ventilators in this category.
Available Adult/Pediatric Vents	Please report the current number of dual-purpose adult/pediatric ventilators you have available. **Do not include Adult only or Pediatric only ventilators in this category **Do not include NICU ventilators in this category
Available Pediatric-only Vents	The current number of Pediatric-only ventilators available. **Do not include NICU vents. **Do not include dual-purpose Adult/Pediatric capable ventilators in this category.
Flu Inpatients - Adult	Please provide the number of adult patients currently admitted with confirmed flu or influenza like illness where droplet precautions have been put in place.
Flu inpatients - Pediatric	Please provide the number of pediatric patients currently admitted with confirmed flu or influenza like illness where droplet precautions have been put in place.

# EMResource Enhanced Flu Query

- Baseline flu query statuses
- +
  - Surge strategies
  - Surge strategy detail
  - Staffing shortage
  - Staffing shortage detail
  - Mutual Aid Resources

# Enhanced Flu Query Status Type Definitions

Same as Baseline Query

+

Surge Strategies	Has your facility implemented surge strategies? Yes/No
Surge Strategies-Cancel Elective Surgery	If your facility has implemented surge strategies, please indicate if the facility is cancelling elective surgeries (yes), considering (maybe), or not considering (no). If your facility does not provide surgical resources, select N/A.
Staffing Shortage	Do you anticipate or are you currently experiencing staffing shortages? (Yes/No) If yes, please provide details in the comment section.
Staffing Shortage Detail	If your facility is experiencing staffing shortages, please indicate if the shortages are predominantly clinical, operational, or both.
Mutual Aid Resources	If Hospital Mutual Aid was activated for nursing staff, does your hospital have clinical resources available to lend? (Yes/No)

# Query Reports

EMResource **State of Missouri**

[Home](#)
[Setup](#)
[View](#)
[Other Regions](#)
[Event](#)
[Preferences](#)
[Form](#)
**1** → [Regional Info](#)

**Document Library**

[Create a New Folder](#)
[Rename a Folder](#)
[Delete a Folder](#)
[Add a New Document](#)
**2** → [Document Library](#)

**Find Resources**

All Folders

- ⊕ 2016 NMCE Exercise Exercise Exercise
- ⊕ Coalition Documents
- ⊕ DHSS Health Alerts, Advisories, etc
- ⊕ DHSS--Public Health Messages
- ⊕ EMResource User Guides
- 3** → ⊖ Influenza Reports
  - ⊖ 2018-2019 Influenza Reports
    - ⊖ EMResource Flu Reports
 

Delete	Move	09.27.18_Flu Query Report (By: chutson on 01 Oct 2018 09:02)
Delete	Move	10.04.18_Flu Query Report (By: chutson on 04 Oct 2018 16:06)
  - ⊕ Archive - Influenza Reports
- ⊕ Kansas Documents
- ⊕ MARCER
- ⊕ MHA Mobile Communication Resources



# Ebola Virus Disease

# CDC's Tiered Response Framework

- Frontline Facilities
  - All hospitals/providers capable of screening, isolating and protecting staff, patients and visitors
- Assessment Hospitals
  - Barnes-Jewish Hospital selected through the DHSS competitive procurement process
- Treatment Centers (nationally-designated)
  - HHS Region VII: Nebraska Medicine - Nebraska Medical Center, Omaha, Nebraska

# Current Efforts – Ebola Funding

- Webinar for frontline facilities on statewide plan
- Designated EMS services will be participating in a patient handoff drill on November 27 at Barnes Jewish Hospital; select HCCs will test notifications
- Planning underway for Spring 2019 Region VII full scale exercise – May 29-30, 2019
  - Testing staff protection and safe handling of patients under investigation in select HCCs; all HCCs will test communication protocols with full membership
  - Simulating the transport of a patient from St. Louis to Omaha, NE

# EMResource/eICS Update

# EMResource

- Ongoing evaluation of resources, statuses and users to ensure a robust, reliable, redundant communication platform
  - EMS engagement
  - Re-evaluation of psychiatric resource view
  - Refinement of KC metro ED diversion nomenclature, effective January 2, 2019
- Established bridge with WebEOC to share hospital emergency department, facility and incident command status

# eICS

- Enhancements to allow sharing of incident information between systems and healthcare coalition members; resource tracking
- Reminder of eICS use by regulatory and compliance staff for survey management
- Agreement executed to allow for the sharing of information between eICS incidents and WebEOC incidents, when mapped by a regional administrator

# SAVE THE DATES - 2019

- MHI Behavioral Health Summit\*\*
  - April 18-19, 2019
  - Tan-Tar-A Resort, Osage Beach
- MHI Annual Emergency Preparedness & Safety Conference
  - October 9-11, 2019\*\*
  - Tan-Tar-A Resort, Osage Beach
  - Pre-conference pending

\*\*Clock hours may be applied toward CHEP re-certification

# Contact Information

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