



Strategic Quality Update

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November 4, 2015



FLEX Grant Update



FLEX Grant Summary

- Medicare Rural Flexibility Grant Program Goals
 - Promote quality reporting and performance improvement activities
 - Stabilize rural hospital finances
 - Integrate emergency medical services into CAH systems
 - Encourage the development of cooperative systems of care and networking
 - 31 active participants; three in negotiations; two remaining

Grant Details

- State of Missouri released RFP
 - One-year contract with two potential one-year renewals
 - Budget not to exceed \$255,000 per year
 - MHA submitted RFP for the quality, finance, operational, and population health programs

FLEX Grant Activities

- Quality
 - Patient safety, patient engagement, care transitions, outpatient care
- Financial and operational
 - Financial and operational assessments and action planning, revenue cycle management, operational improvements
- Population health
 - Identify specific health needs of CAH communities and implement activities

FLEX Workplan

- Increase enrollment and engagement in the program
 - Site visits
 - Orientation guide
 - Data analysis
 - Present findings
 - Calculate cost averted
- Annual meeting
 - All aspects of FLEX



Quality Workplan

- Education and technical assistance
 - Quarterly webinars
 - One day regional meetings twice a year
 - Data dashboard and data analysis
 - Education specific to NHSN and new measures
- Negotiate with HCAHPS vendors for group discount



Financial and Operational Workplan

- Education and technical assistance
 - CAH network meetings
 - Webinars
 - One-on-one support
 - MCE events
- Data review and guidance
 - Stress Test
 - MHA's Management and Productivity Report
 - MHA's Annual Licensing Survey
 - MHA's Cost Report Information



Population Health Workplan

- Education and technical assistance
 - Improving capacity to conduct and evaluate CHNAs
- Collaborate with external partners
 - DHSS Center for Local Public Health Associates
- Work with CAHs to identify statewide common community health issues
 - Develop and implement resources and strategies



MHA Transparency Initiative

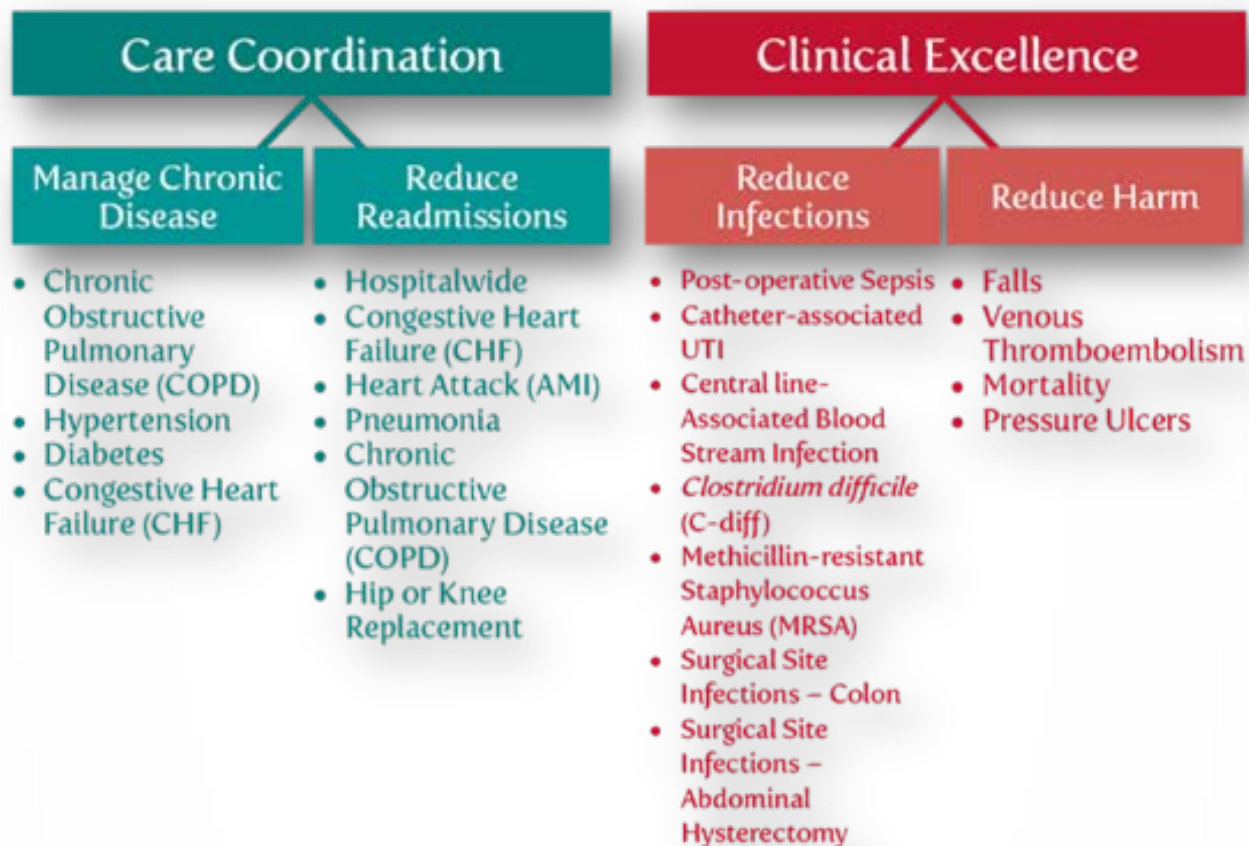


Transparency Initiative Overview

- Recommendations
 - MHA Strategic Quality Advisory Committee
 - Price Transparency Workgroup
- MHA Board of Trustees approval November 2014
 - Phased approach through 2015
 - Public release January 2016
- Claims data
 - Reduces the burden of collecting measures, therefore providing more time and resources for analysis and implementation
 - Ensures consistent data from facility to facility



Quality Measures



Problem Statement

- Adjustment for age, gender and comorbidities to address variation in acuity is accepted methodology and practice
- No consensus on which variables to adjust for social determinants that influence quality of care outcomes, e.g. readmissions
 - The Hospital Readmission Reduction Program penalizes hospitals for readmissions but does not adjust for social determinants.

SDS National Discussion

- Exploratory research and perspective published
- National Quality Forum
 - Technical report June 2014
 - Testing 2015-2017
- Congress
 - S. 688 & H.R. 1343 - Establishing beneficiary equity in the Hospital Readmission Program Act of 2015. Would require CMS to adjust for SDS.
- Centers for Medicare & Medicaid Services
 - S. 2104 - A bill to amend title XVIII of the Social Security Act to provide relief to Medicare Advantage plans with a significant number of dually-eligible or low-income subsidy beneficiaries and to prevent the termination of two star plans.



Health Affairs



NATIONAL
QUALITY FORUM

JAMA The Journal of the
American Medical Association

Opportunity

- Sociodemographic = socioeconomic (income, education, occupation) and demographic characteristics (age, race, ethnicity, language)
- Decrease variation of reported readmission rates among hospitals based on sociodemographic status for the transparency initiative and on the consumer website
- Encourage and advance the policy discussion
- Test and promote a better methodology

Evaluation Process

- Internal review of MHA staff ✓
- External reviewers ✓
 - David Nerenz, Ph.D., Henry Ford Health System
 - Katherine Baicker, Ph.D., Harvard economist
 - Bruce Hall, M.D., Ph.D., BJC and Washington University
- District council meetings ✓
- MHA Strategic Quality Initiatives Advisory Committee recommendation ✓
- **November 4** — MHA Board of Trustees decision
- November-December — member feedback

Price Data

- Inpatient
 - 100 most prevalent statewide DRGs for FY2014
 - Minimum, maximum and median charges are calculated with the lowest and highest 10 percent outliers removed
- Outpatient
 - Emergency department services will be grouped in the five facility levels.
 - Emergency department admissions will not show in the ED category.



DRGs

DRGs will be translated into layman's language and grouped into categories similar to Medical Diagnosis Categories

- Nervous System
- Ear, Nose, Mouth and Throat
- Respiratory System
- Circulatory System
- Digestive System
- Hepatobiliary System/Pancreas
- Musculoskeletal/Connective Tissue
- Skin/Subcutaneous Tissue/Breast
- Endocrine/Nutritional/Metabolic
- Kidney/Urinary Tract
- Female Reproductive
- Pregnancy/Childbirth/Newborn and Other Neonates
- Blood/Related
- Neoplasms/Related
- Infection/Parasites
- Mental Disorders
- Substance Abuse
- Injury/Poisoning
- Other Factors



Launch Timeline

Action	Status	Implementation Date
Hospital-specific quality data updates	Quarterly updates on HIDI Analytic Advantage® PLUS	February, May, July, Fall
Hospital-specific price data updates	Annual updates on HIDI Analytic Advantage® PLUS	September 17
Focus on Hospitals Website	Redesign in process	November 15
Web-based member education	Ongoing throughout 2015	Tuesday, November 10
Hospital preview period for all participating hospitals to view all participating data (will require permission)	Pending website readiness	Monday, Nov. 16 – Tuesday, December 15
Public Launch		Friday, January 15



CURRENT. COMPLETE. ACCURATE.

Missouri's go-to resource for hospital cost, quality, and community health data...

HOSPITAL NAME -OR- ZIP CODE

WHAT IS FOCUS ON HOSPITALS?

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Coming Soon!

TYPES OF HOSPITAL DATA



START YOUR HOSPITAL SEARCH NOW



Questions?

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