

FLEX Grant Update

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FLEX Grant Summary

- Health Resources and Services Administration announced awards in late August
 - Three-year contract beginning with September 1 data
 - Department of Health and Senior Services submitted request for proposals
 - Due October 2

RFP Submission

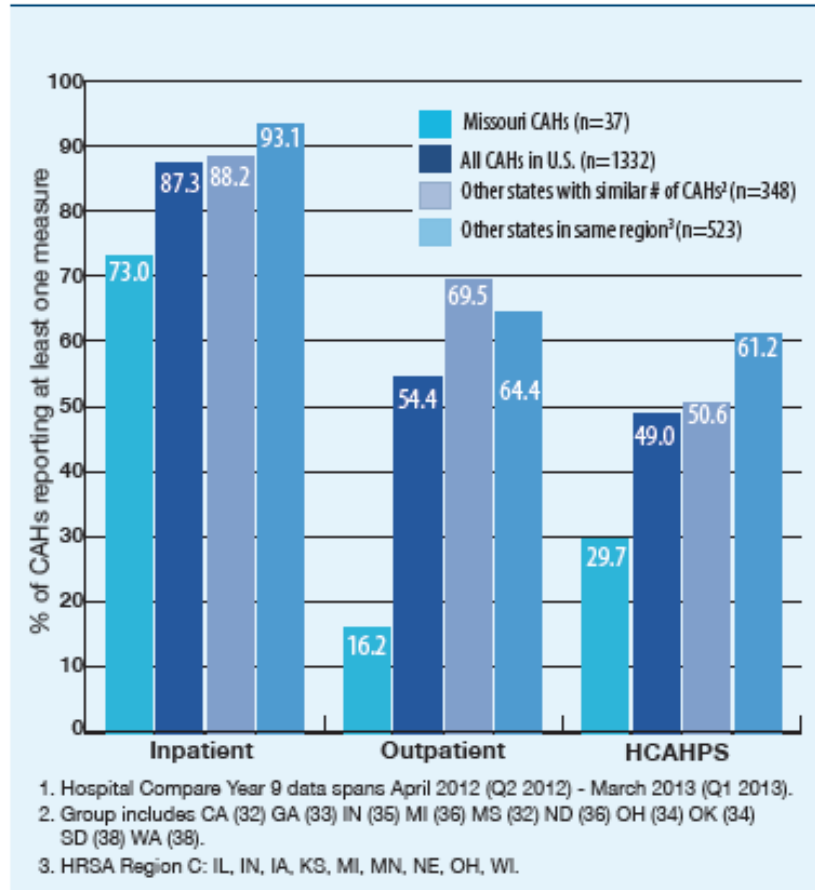
- MHA will submit RFP for the quality, finance, operational and population health categories
 - MHA previously facilitated quality program
 - DHSS previously facilitated financial and operational program

2012-2015 MBQIP Overview

- National project — specific to CAHs
- 31 participating Missouri hospitals
- Emphasis on Inpatient, Outpatient, HCAHPS and Emergency Department Transfer Communication reporting
- Education via regional meetings, statewide meetings and webinars
 - Overview, best practice sharing, networking

MBQIP Data Submission

CRITICAL ACCESS HOSPITAL PARTICIPATION RATES IN HOSPITAL COMPARE, Q2 2012-Q1 2013¹



Focus for 2015-2018 grant: increased reporting!

2012-2015 Education

Date	Event	# of Attendees
4/26/2012	Navigating Hospital Compare Webinar	10
5/18/2012	Webinar	15
8/7/2012	Webinar	12
12/19/2012	Webinar	21
1/2/2013	In-person MBQIP Regional Meeting – Chillicothe	13
8/14/2013	MBQIP Statewide Meeting – Columbia	17
8/22/2013	MBQIP Quality Network Webinar	18
2/24/2014	MBQIP Conference Call – Target Setting	9
3/20/2014	Quality Works® CAH Quarterly Education Session	8
3/25/2014	MBQIP Regional Meeting – Springfield	2
3/26/2014	MBQIP Regional Meeting – Chillicothe	6
3/4/2015	MBQIP Regional Meeting – Springfield	6
3/11/2015	MBQIP Regional Meeting – Chillicothe	6
3/17/2015	MBQIP Regional Meeting – Festus	8
4/28/2015	MBQIP Hospital Site Visit – Community Hospital - Fair Fax	6
6/5/2015	MBQIP Webinar on CART Tool	15
7/28/2015	MBQIP State Meeting	22
8/13/2015	MBQIP Webinar – EDTC	18
Total		212

2012-2015 Financial and Operational Activity

- SORH contracted with Wipfli to conduct financial assessments and technical assistance to those “distressed.”
- Only three hospitals in the three-year scope of work took advantage of the Wipfli contract, utilizing service line reviews and Chargemaster reviews to name a few services.
- Wipfli also produced a benchmarking website and conducted financial and operational webinars through this website. With little to no usage, the website was discontinued.



2015-2018 Work Plan

FLEX Grant Activities

- Quality
 - Patient safety, patient engagement, care transitions, outpatient care
- Financial and operational
 - Financial and operational assessments and action planning, revenue cycle management, operational improvements
- Population Health
 - Identify specific health needs of CAH communities and implement activities

Quality Measures

Quality Domain	Patient Safety	Patient Engagement	Care Transitions	Outpatient
Instructions	<p>Grantees are required to work with all CAHs on all core improvement activities, under each of the four quality domains. There are also additional improvement activities that grantees may select to work on with any cohort of CAHs based on need and relevance. This menu set outlines the quality improvement activities with associated measures that are to be reported by CAHs. Some quality activities are recognized as important areas for quality improvement; however, there are not currently standardized measure specifications or national reporting mechanisms available. These activities are identified as additional quality improvement activities that can be addressed at a state or regional level. States selecting to focus on any such activities will work with FORHP in year one to determine a standard set of reporting expectations for future years. Please remember that these quality improvement and measurement activities are the means to the end goal of improving patient safety, patient engagement, care transitions and outpatient care in your hospitals.</p>			
Core Improvement Activities	<p>HCP/OP-27: Influenza vaccination coverage among healthcare personnel (facilities report single rate for IP & OP)</p> <p>Imm-2: Influenza Immunization</p>	<p>Hospital Consumer Assessment of Healthcare Providers and Systems Contains 21 patient perspectives on care and patient rating items</p> <ul style="list-style-type: none"> • Communication with doctors • Communication with nurses • Responsiveness of hospital staff • Pain management • Communication about medicines • Discharge information • Cleanliness of the hospital environment • Quietness of the hospital environment • Transition of care 	<p>Emergency Department Transfer Communication (EDTC) 7 measures; 27 data elements</p> <p>EDTC-1: Administrative communication (2 data elements)</p> <p>EDTC-2: Patient information (6 data elements)</p> <p>EDTC-3: Vital signs (6 data elements)</p> <p>EDTC-4: Medication information (3 data elements)</p> <p>EDTC-5: Physician or practitioner generated information (2 data elements)</p> <p>EDTC-6: Nurse generated information (6 data elements)</p> <p>EDTC-7: Procedures and tests (2 data elements)</p>	<p>OP-1: Median time to Fibrinolysis</p> <p>OP-2: Fibrinolytic therapy received within 30 minutes</p> <p>OP-3: Median time to transfer to another facility for acute coronary intervention</p> <p>OP-5: Median time to ECG</p> <p>OP-20: Door to diagnostic evaluation by a qualified medical professional</p> <p>OP-21: Median time to pain management for long bone fracture</p> <p>OP-22: Patient left without being seen</p>

Quality Work Plan

- Recruitment of remaining five CAHs
- Site visits
- Regional meetings twice a year
- Statewide meeting
- Orientation manual
- Increased reporting through awareness and education
- Data analysis to drive strategy and improvement

2016 Quality Trainings

ALL Trainings	Method	Date	Location (City)	Proposed Content
Statewide FLEX Update	In-person	July	Columbia	FLEX grant overview, including quality improvement. Identification of state and national trends, benchmarking and quality improvement areas. Best practice sharing and networking from FLEX participants.
Regional Meetings	In-person	March, October	Chillicothe, Festus, Springfield	MBQIP overview on state progress and focused quality improvement topics and measures collected. Best practice sharing and networking from MBQIP participants. Identification of trends, benchmarking and quality improvement areas. Monitoring and evaluating results of data.
Quarterly Webinars	Electronic	February, May, August, November	N/A	MBQIP overview on state progress and focused quality improvement topics and measures collected. Identification of trends, benchmarking and quality improvement areas. Monitoring and evaluating results of data.

Financial and Operational Work Plan

- Analyze annual financial report, Stress Test, Management and Productivity Report, Annual Licensing Survey, Cost Report, Wipfli assessments and FLEX Monitoring Team Financial Indicator Report
- CAH Network meetings
- Technical assistance and training
- Webinars
- Data analysis to drive strategy and improvement
- Use of national stewards and best practices

2016 Financial and Operational Trainings

ALL Trainings	Method	Date	Location (City)	Proposed Content
Statewide FLEX Update	In-person	July	Columbia, MO	FLEX grant overview, including financial and operational improvement. Identification of state and national trends, benchmarking and financial/operational improvement areas. Best practice sharing and networking from FLEX participants.
CAH Network Meetings	In-person			Identification of potential areas of financial and operational performance improvement. Facilitated discussion and analysis of common financial and operational issues shared by CAHs Sharing of state and national best practices related to financial and operational performance
Missouri Hospital Association Center for Education Seminars	In-person	TBD November 10-12, 2015; November 29, 2016 May 18-19, 2016 June 17, 2016 November 3, 2016	TBD Springfield, Blue Springs, St. Louis TBD TBD Osage Beach	Lean Six Sigma Chargemaster Updates Case Management Principles for Acute Care & CAHs Another Set of Eyes, The Emerging Role of the Physician Advisor ACHE Seminar- Are Medical Groups in Your Portfolio?
Missouri Hospital Association Center for Education Webinars	Electronic	November 11, 2015	N/A	Cost Reporting & the Chargemaster

Population Health Work Plan

- Community Health Needs Assessment Guidance Document distribution and education
- External engagement, partnerships and collaborations
- Webinars
- Statewide meeting
- CAH Network meetings
- Data analysis to identify common community health issues

2016 Population Health Trainings

ALL Trainings	Method	Date	Location (City)	Proposed Content
Statewide FLEX Update	In-person	July	Columbia	FLEX grant overview, including population health improvement. Identification of state and national trends, benchmarking and quality improvement areas. Best practice sharing and networking from FLEX grant participants.
Regional Meetings	In-person	March, October	Chillicothe, Festus, Springfield	Population health overview on state progress and focused chronic care improvement topics. Best practice sharing and networking from FLEX grant participants. Identification of trends, benchmarking and quality improvement areas. Monitoring and evaluating results of data.
Quarterly Webinars	Electronic	February, May, August, November	N/A	Population health overview on state progress and focused chronic care improvement topics. Best practice sharing and networking from FLEX participants Identification of trends, benchmarking and quality improvement areas. Monitoring and evaluating results of data.

Participation

- Participation in quality measures “required”
 - FLEX activities and education
 - SHIP grant funds
- NHSN
 - HCP/OP-27 — Influenza vaccination coverage among healthcare personnel

Resources

- Rural Center — www.ruralcenter.org
- Rural Emergency Department Transfer Communication — www.stratishealth.org
- QualityNet — www.qualitynet.org
- NHSN — www.cdc.gov/nhsn/

Questions?

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