

The enclosed Opioid Prescription Intervention™ (OPI) Report provides you information about the opioid medication used by your patients. The goal of the OPI report is to provide practice specific information that can assist prescribers such as yourself in continuing to provide the best possible care, and to provide you with patient and population level information of which you may not otherwise be aware. Information in your OPI report is based on MO HealthNet pharmacy claims for your patients. Claims from other sources are not included.

**Why are you receiving this Opioid Prescription Intervention™ (OPI) report?**

- OPI provides information about the utilization of opioid medications by your patients.
- The central purpose of OPI is to help you ensure that adequate analgesia is provided to your patients in pain, while reducing the risk of overdose, possible misuse, or other adverse events.
- OPI helps identify patients with multiple prescribers and/or multiple pharmacies, suggesting diversion.
- OPI provides information that may be of use to clinicians in assisting patients with difficult pain management conditions.
- OPI provides opportunities for early identification and clinical intervention for patients who may be at risk of developing opioid dependence.

**What is included in your OPI report?**

- A Patient Profile Report for each patient who has been identified is associated with an Opioid Quality Indicator™ (QI). This profile will identify your patient, the associated QIs, other prescribers who have prescribed pertinent medications to that patient, and a list of those medications. In addition, the name and phone number of the pharmacy that filled the prescription is listed. (All prescribing information in the report is based on MO HealthNet pharmacy and medical paid claims data. If your patients have other payers, those prescriptions are not reflected in this report.). Every effort has been made to exclude patients and information that may not be relevant to your practice.
- Educational Alerts will display when the data we receive suggests that patients are prescribed opioid medication in ways that differ from current practice guidelines. Such prescriptions are flagged throughout your packet. Detailed information on these alerts is found in the Clinical Considerations™ in the back of your packet, which include a brief description of the clinical issues, future case considerations, and pertinent literature and research for your reference.

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Interpretive services are available by calling the Participant Services Unit at 1-800-392-2161.  
Prevodilačke usluge su dostupne pozivom odjela koji učestvuje u ovom servisu na broj 1-800-392-2161.  
Servicios Intrepreative están disponibles llamando a la unidad de servicios de los participantes al 1-800-392-2161.

RELAY MISSOURI

FOR HEARING AND SPEECH IMPAIRED 1-800-735-2466 VOICE • 1-800-735-2966 TEXT PHONE

*An Equal Opportunity Employer, services provided on a nondiscriminatory basis.*

**How to use your OPI report**

Please review the enclosed packet carefully. It contains information that may assist you with providing adequate analgesia to your patients in pain, while also reducing the risk of misuse or other adverse events. A feedback form is included with the packet to facilitate provider communication in response to issues identified in the individualized OPI mailing. The response should include any questions you may have about the information used to generate the report, QI's, CDC Guidelines, or findings from your practice in general and specific to the patients included in your mailing. The form should be faxed, scanned and emailed, or mailed to MMAC who will document receipt of all correspondence and will initiate appropriate response and follow-up actions, including targeted interventions with providers.

Missouri Medicaid Audit and Compliance (MMAC) Unit  
PO Box 6500  
Jefferson City, MO 65102-6500  
Fax: (573) 526-4375  
E-Mail: [MMAC.OPICompliance@dss.mo.gov](mailto:MMAC.OPICompliance@dss.mo.gov)

This OPI report is generated from claims submitted by pharmacies. We rely upon the prescriber identifier information submitted by the pharmacy. If you did not prescribe the medication in question, please contact the billing pharmacy listed on the Patient Profile Report, as only the pharmacy has the original prescription file and can make a correction.

Should you have any clinical questions regarding information contained in this OPI report, you may request a consultation with a pain management specialist. The consult is confidential and no cost to you. To schedule a consultation, please call us through MMAC.

Sincerely,



Samar Muzaffar, MD MPH  
Chief Medical Officer  
MO HealthNet