

## What did I learn from the demonstration?

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I completed a streamlined application for a pregnant female with no other family member and who was not claimed as a dependent by any other person. It took me 21 minutes to complete the application with few interruptions.

The system did not timeout at anytime during the process of completing the application. While you are working in the application it should not timeout.

The system is programmed to timeout if you stop working on the application. In that event the system is programmed to timeout after about 8 minutes. This is a safeguard so that your application cannot be viewed by others if you walk off and leave your application open on a public terminal.

**Helpful Hint:** I took the precaution of saving the document before completing it so that I would not lose all of my work from entering the application if I experienced a disruption of service during the application process. To save the document you need to follow these steps:

- Click the “Save and Exit” button in the lower left corner of the screen
- Click the Radio Button labeled “Save your information and come back to work on it later”
- Click “Next”
- Click on the link “Resume Application”

The screenshot shows a web application interface for the Missouri Department of Social Services. The header includes the department logo and the user's name, Michelle Clarke. A sidebar on the left contains navigation icons for Home, Enrollments, Applications, Messages, and Contact Information. The main content area is a form for entering address and contact information. It includes sections for Home Address, Mailing Address, and Other Contact Information. The form contains several input fields and dropdown menus, some of which are pre-filled with data. At the bottom, there are two buttons: 'Save & Exit' and 'Next'.

Missouri Department of Social Services				Welcome, Michelle Clarke	
Address is required in order to determine if the applicant can use this Exchange to apply for coverage.					
Does this person have a home address? *				Yes	
Address Line 1 *		353 Industrial	Address Line 2		
City *		Jefferson City	State *		Missouri
Zip Code *		65109	County *		Cole
Mailing Address					
Is the mailing address the same as home address? *				Yes	
Other Contact Information					
This information is not required but you can provide it to make it easier for us to contact this person.					
Preferred Contact Method *		Post/Mail(USPS)	Preferred Language *		English
Area Code			Other Phone Number		
			Type		--Please
Save & Exit				Next	



Home



Enrollments



Applications



Messages



Contact Information

## Save Information?

Would you like to save the information you have entered?

### Choose an Option

- Save your information** and come back to work on it later.
- Quit without saving your information.** You will not be able to retrieve the information you entered.

Next



Home



Enrollments



Applications



Messages



Contact Information



## Home

Last logged in on Monday, June 2, 2014



### Apply For Assistance

Based on your application you are potentially eligible for insurance affordability programs such as advanced premium tax credits, cost sharing reductions, and qualified health plans. You can learn more about these programs and apply for assistance at [healthcare.gov](http://healthcare.gov)



### Resume Application

Resume Application for Assistance with your Health Care.

## No Messages

You have no messages at this time.