



# Quality News

March 2017

## Join the Conversation

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## Upcoming Events

### MHA Aim for Excellence Conference

April 6-7  
Courtyard by Marriott  
Columbia, Mo.  
Click [here](#) to register.

### Orientation for New Infection Prevention Professionals

April 11-12  
Missouri Hospital  
Association  
Jefferson City, Mo.  
Click [here](#) to register.

### FLEX MBQIP Regional Meeting

March 8  
Hampton Inn  
Clinton, Mo.  
Click [here](#) to register.

### FLEX MBQIP Regional Meeting

March 15  
Holiday Inn Express &  
Suites  
Festus, Mo.  
Click [here](#) to register.

### FLEX MBQIP Regional Meeting

March 22

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## Spotlight

### Aim for Excellence Conference

Join the Missouri Hospital Association at the 2017 Aim for Excellence Conference to gain insight from peers and discover best practices designed to help you achieve the Triple Aim of better health and better care at lower costs. Learn from the 2016 Aim for Excellence Award winners, as well as industry experts on improving health care, population health and more. Keynote speakers include David Nash, M.D., MBA, Dean of the Jefferson School of Population Health at Thomas Jefferson University; Peter Almenoff, M.D., FCCP, Director of Operational Analytics and Reporting at Veterans Health Administration, UMKC School of Medicine; and Kerry Johnson, Partner with Press Ganey Associates, Inc. Also, join us for a special session and open discussion on Missouri initiatives to combat opioid misuse.

Click [here](#) to view the agenda and register.

### Patient Safety Awareness Week

MHA invites all members to recognize and promote Patient Safety Awareness Week, March 12-18. The [National Patient Safety Foundation](#) works to bring together and engage health care professionals and patients to help spread the important message that patient safety is a public health issue. Health care professionals and consumers are encouraged to take the patient safety pledge and plan events to highlight patient safety initiatives and successes locally. MHA will discuss patient safety work, resources and member safety achievements during the week through social media outlets and MHA Today articles. **On Tuesday, March 14, MHA encourages hospital members to wear patient gowns and post team pictures on social media, using #weareallpatients and @MOHospitals.**

### Opioid Misuse: A Complex Problem Requiring Multifaceted Solutions

Click to [view](#).

Comfort Inn  
Chillicothe, Mo.  
Click [here](#) to register.

### The Opioid Crisis: What Nurses Need to Know

March 22  
9:30 am – 4:30 pm  
Kansas City, Mo.  
Click [here](#) to register.

### CMS' Hospital CoP and State Licensure Regulations for Acute Care Hospitals

March 22-23  
Camden on the Lake  
Lake Ozark, Mo.  
Click [here](#) to register.

### CMS' Hospital CoP and State Licensure Regulations for Critical Access Hospitals

March 23-24  
Camden on the Lake  
Lake Ozark, Mo.  
Click [here](#) to register.

## Virtual Events

HIIN Huddle Webinar  
Tuesday, March 28  
2 to 3 p.m.  
Click [here](#) to register.

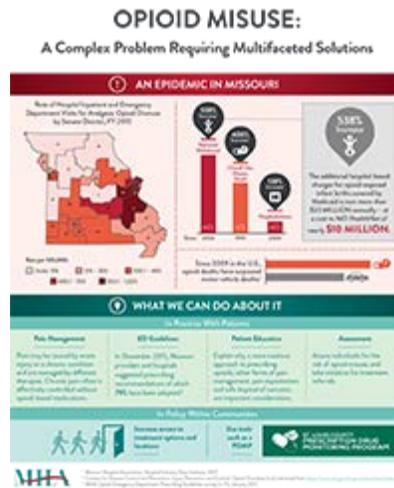
### South Central HIINergy Partners Regional Bi-Monthly Call

Wednesday, March 22:  
The UP Campaign –  
Implementing With  
Front-line Staff  
10 to 11 a.m.  
Click [here](#) to register.

### Vizient™ Patient Safety Organization: Defining and Operationalizing your PSES

Tuesday, March 7  
1 p.m.  
Click [here](#) to register.

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### MHA Offers Orientation for New Infection Prevention Professionals

Infection preventionists play a critical role in every health care setting to ensure robust prevention of healthcare-acquired infections, manage reporting requirements and surveillance activities and serve as a leader for outbreak and exposure management. This conference will prepare new infection prevention health care professionals, those in the role for less than 18 months, to be facilitators and resources for surveillance, prevention and control of infections. It will aid professionals new to the responsibilities of infection prevention in managing the everyday duties of infection surveillance, analysis of disease data, problem identification and resolution. This program will benefit acute, long-term, residential, ambulatory care, public health, rehabilitation, home health and mental health disciplines. Registered Nurses — Nursing contact hours will be awarded for this program. MHA also is planning group support through after-conference coaching calls and ongoing webinars to promote retention of infection preventionists. [Register now.](#)

## MHA Initiatives Update

### MHA Hospital Improvement Innovation Network

The Centers for Medicare & Medicaid Services continues toward its goal of an unprecedented 4,000 hospitals participating in the new HIIN initiative. Currently, there are 3,911 hospitals throughout all HIINs. The HRET HIIN has 1,604 hospitals. Missouri hospitals are among HRET's 32 participating states and the MHA HIIN includes a total of 86 hospitals.

MHA HIIN staff are taking the HIIN show on the road. To date, the team has completed 56 site visits with additional visits scheduled. Hospitals have been busy meeting with MHA staff and submitting baseline data. Their hard work paid off, and Missouri HIIN hospitals were 100 percent compliant on submitting baseline data! Data due date calendars have been shared with HIIN hospitals so that they may plan the data component of the project. This HIIN project places greater emphasis on improvement than prior projects. Hospitals are encouraged to use their data reports to identify areas of focus for improving quality and safe care.

Texas County  
Memorial Hospital's  
HIIN team shared  
some HIINovating  
work they have been  
conducting with  
readmissions. In

### **Vizient Patient Safety Organization User Group**

Tuesday, March 21  
1 p.m.  
Click [here](#) to register.

### **Vizient™ Patient Safety Organization Glycemic Control**

Tuesday, March 22  
1 p.m.  
Click [here](#) to register.

### **Vizient™ Patient Safety Organization Orientation**

Tuesday, April 4  
1 p.m.  
Click [here](#) to register.

### **What's Up Wednesday Webinar**

Wednesday, April 12  
Noon to 1 p.m.  
Click [here](#) to register.

## **Save the Date**

### **HIIN Annual Meeting**

June 6-7  
Courtyard by Marriott  
Columbia, Mo.

### **Excellence in Clinical Care Series**

Sept. 26-29  
Camden on the Lake  
Lake Ozark, Mo.

### **2017 Annual Emergency Preparedness & Safety Conference**

Oct. 11-13  
Lodge of Four Seasons  
Lake Ozark, Mo.



2014, they received a grant from the Missouri Foundation for Health that specifically targets chronically ill patients that have been inpatients at TCMH. In this program, certain patients qualify for a home visit from the TCMH health care provider, following the patient's discharge from the hospital, with the hope of keeping the patient from being readmitted to the hospital after discharge. TCMH has had great success with this program and continues to strive to reduce readmissions through the HIIN project. Exceptional work TCMH!

HRET invited Mary Oyler, Infection Preventionist at Golden Valley Memorial Healthcare to be a panelist during the sepsis virtual event on Feb. 9. Mary shared how GVMH is improving identification and care for patients with sepsis to save lives. The team is HIINergized and ready to take on the HIIN full force. Mary's engagement in the HIIN sepsis Listserv gave the opportunity to contribute and share best practices to a much broader national audience. Thank you to GVMH for continued engagement in all aspects of the HIIN Program!



### **Antibiotic Stewardship Program Immersion Project**

The Antibiotic Stewardship Program Immersion Project kicked off November 2016 with 34 hospitals in the cohort, including acute, critical access, inpatient rehabilitation and long-term care hospital facilities. The project participants currently are completing the first quarter's tasks on their way to implementing the eight components of ASP as defined by the Centers for Disease Control and Prevention. Hospitals in the cohort are receiving support from a project mentor through monthly coaching calls and resource provision, as well as access to national subject matter experts during monthly project huddle webinars. The project, slated to close in August, also focuses participants to implement interventions to optimize antibiotic use for a population to improve care and health outcomes while preventing adverse effects. Examples include addressing best practice for community-acquired pneumonia, sepsis, urinary tract infections and preventing C.difficile infections from overuse.

### **Black River Medical Center Hosts Emergency First Responders Planning Meeting**

Black River Medical Center in Poplar Bluff held an emergency first responders planning meeting on Wednesday, Feb. 15. The meeting proved to be a success with representation from several local area responders. The focus of the meeting was to discuss the facility's emergency response plan, as well as tour the buildings and identify high-risk and hazardous areas. Additional highlights of the meeting included the GO KITS, which consist of laminated life safety floor plans, first responder badges, BRMC emergency contact team information and assigned access codes for EM first responders to have immediate entry

privileges for electronic controlled doors, were given to each representative. Attendees also were eager to learn about the communication and mass casualty incident mobile medical asset owned and maintained by the hospital. A demonstration of the asset is being planned in the future.

## ***Population Health News***

In an ever-changing health care landscape, providing high quality care is a constant. The challenges related to lowering costs, achieving high patient experience scores and maintaining a highly engaged workforce of physicians and staff represent a few critical issues in today's health care industry.

The term "population health" is sometimes used loosely. The following definitions are useful when it comes to understanding what population health means to patients and providers.

**Population health program** is a holistic approach to positively affect quality health outcomes with a cohort, group or population of individuals. It fosters collaboration and community investment with local hospitals/health systems, providers, community programs/services, state and federal agencies.

**Population health management** is an integrated, coordinated, iterative process that positively affects patient experience/engagement, provider engagement, clinical, operational and financial outcomes through various care continuums.

**Population health improvement** is using PHM with a combination of aligning value-based incentives and mechanisms to achieve high-quality care outcomes while reducing avoidable costs.

[Population Health: Creating a Culture of Wellness](#) (PDF presentation)

## ***Quality Reporting News***

- [CMS Extends Feb. 15 Submission Deadline](#)
- [CMS Provides Summary Of OP-33 Sampling Methodology](#)
- [CMS Updates OQR Known Issues Document](#)
- [FLEX Program Releases Educational Resources For Participating CAHs](#)
- [CMS Releases Hospital Quality Reporting Winter 2017 Newsletter](#)
- [2016 Key Results](#)
- [2017 Current Offerings](#)

## ***Safety and Resiliency News***

### **MHA S.A.F.E.R. Approach**

Hospitals increasingly are being recognized as the center of communities' preparedness, safety and community health improvement activities. MHA is working to support these efforts with research and tools that help hospitals' build and sustain resilient communities. MHA's S.A.F.E.R. initiative offers an expanding set of resources under five pillars: Safety programs, Approaches to safer care, Facts to inform decision-making, Educational programming and Regulatory requirements. Our regulatory, quality improvement and emergency preparedness staff are coordinating to find, build and deliver information to support hospitals' efforts on and off campus.

[Influenza: The Importance of Prevention and Surveillance](#)

ASPR TRACIE Learning More About the 2017-2022 Health Care Preparedness and Response Capabilities [Presentation](#) | [Webinar](#)

ASPR TRACIE HPP Coalition Surge Test [Presentation](#) | [Webinar](#)

CMS Emergency Preparedness [Final Rule Crosswalk](#)

## ***Announcements***

[Aim for Excellence Award](#)

[Missouri Nurses Foundation Announces Awards for Missouri Early-Career Nurse Innovators](#)

**Visit MHA's [website](#) for quality improvement resources!**

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