



Quality News

January 2017

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Upcoming Events

3rd Annual Missouri Telehealth Summit

Jan. 26, 2017
8 a.m. - 5 p.m.
Capital Plaza Hotel,
Jefferson City, Mo.
Click [here](#) to register.

MHA's 2017 Aim for Excellence Conference

Save the Date
April 6-7, 2017
Courtyard by Marriott,
Columbia, Mo.

Virtual Events

AUR Reporting Basics Webinar

Thursday, Jan. 12
11:30 a.m. - 12:30 p.m.
Click [here](#) to register.

What's Up Wednesday Webinars

Wednesday, Feb. 1
Noon - 1 p.m.
Click [here](#) to register.

Spotlight

Emergency Department Opioid Prescribing Guidelines Implementation

December marks one year since six health care associations collaborated to take steps to curb the fastest growing drug problem across the U.S. and Missouri — the misuse and abuse of opioid-based pain relievers. The Missouri Academy of Family Physicians, Missouri Association of Osteopathic Physicians & Surgeons, Missouri College of Emergency Physicians, Missouri Dental Association, Missouri Hospital Association and Missouri State Medical Association, endorsed emergency department prescribing [guidelines](#) in 2015, urging prescribers to adopt the guidelines and update their prescribing practices. In addition, educating the community on changes in prescribing practices and the risks associated with opioids was seen as a crucial step to curbing use. MHA collaborated with the Center for Health Policy and developed three patient education [tools](#) on opioid medications — proper disposal, pain management options and pre-operative pain management planning.

In June, MHA [surveyed](#) emergency departments statewide and noted, on average, that 70 percent of the guidelines had been implemented by those who responded. The main exception at that time was prescription of naloxone in the ED. Another [survey](#) will be distributed this month to all Missouri EDs to reassess the level of guideline implementation one year from publication. The goal of the survey is two-fold: to assist your organization in identifying evidence-based practice gaps relative to the guidelines and to help determine ways MHA can continue to support opioid reduction strategies in Missouri. Hospitals are encouraged to complete and return the survey by Jan. 25, 2017. Additional MHA-developed opioid resources can be found [online](#).

New Strategic Quality Initiatives Department Employee

Peter Rao recently joined MHA as the Vice



President of Quality Evaluation and Program Development. Prior to joining MHA, Peter was employed with Lake Regional Health System for 11 years as the Executive Director for Lake Regional Medical Group, a multi-specialty medical group that consisted of primary care providers, specialists, hospitalists and four retail pharmacies. He provided leadership on various programs that entailed the growth of the medical group,

including recruitment of new providers; opening new urgent care centers and specialty outreach clinics; and achieving Patient-Centered Medical Home Level 3 recognition through the National Committee for Quality Assurance for all primary care and select specialty clinics. He serves as President for the Central Missouri Medical Group Management Association Chapter. In his new role at MHA, he looks forward to collaborating with hospitals and health systems on improving the quality and well-being of patients and families in Missouri through the development of a holistic population health program. Peter has a master's degree in health administration, and is a Certified Medical Practice Executive through the Medical Group Management Association.

MHA Initiatives and Programming Update

HIIN has launched! To HIINfinity and beyond!

MHA is proud to announce that 86 hospitals have committed to the MHA Hospital Improvement and Innovation Network as part of a 32-state network with the American Hospital Association Health Research & Educational Trust. The HIIN team is working to collect needs assessments from participating hospitals to help tailor the project to the specific needs of each facility. Baseline data is being analyzed and validated before being sent to hospitals for their review. We are eager to meet our hospital leaders! Currently, site visits are being planned and scheduled.

Collectively, with Missouri hospitals and a network of 1,500+ hospitals in the HRET HIIN, we aim to achieve a 20 percent decrease in overall patient harm and a 12 percent reduction in 30-day readmissions. The Centers for Medicare & Medicaid Services will monitor and evaluate progress in generating results and improving patient safety during the two- to three-year initiative, which began in October.

To date, MHA has hosted four webinars, and all presentations may be found on MHA's [website](#). MHA is planning monthly support and coaching touchpoints, regular HIIN webinars and other modes of communication to keep all HIIN hospitals in the know of HIIN happenings!

Site Visit Spotlight: Twin Rivers Regional Medical Center

The HIIN team met with Leeann Stuart in early December and she shared with us their work on high reliability organization and how they focus on processes. Twin Rivers uses computerized physician order entry to trigger a nurse-driven foley catheter removal policy for both intensive care and medical surgical units. Another process that works well for them is a daily safety huddle, where members from all departments gather to discuss safety issues. Including all departments

allows for efficient process improvement as all departments have input on ways to better the process and bring a different perspective to the areas of concern. It also provides transparency on safety issues throughout every department. Currently, Twin Rivers is training staff how to use smart IV pumps. The pumps provide added safety when administering medications via IV through Guardrails™ drug library. Twin Rivers went 306 days without a safety event; their goal was 365! Now they're ready to tackle Clostridium difficile in 2017.

HRET HIIN Virtual Events: Recap

A number of outstanding virtual events already have taken place in the first months of the HRET HIIN. In case you missed them, the following webinar recordings have been posted to the HRET HIIN website. We invite you to watch them as soon as you are able, plus share them with your staff.

- **Adverse Drug Events:** The event consisted of a deep data dive, a panel discussion on what help is needed to further reduce ADEs and examples of key messages you can use to reduce ADEs. The panel discussion included two HEN 2.0 experienced fellows who worked to reduce naloxone use at Labette Health in Kansas. [Click here](#) for the recording and to download slides.
- **Sepsis:** The HRET HIIN team provided an update on current sepsis measures. Panelists from Jackson Memorial Hospital in Florida, Lafayette General Hospital in Louisiana, and the University of Arkansas for Medical Sciences discussed strategies on finding data for sepsis. [Click here](#) for the recording and to download slides.
- **Falls:** The HRET HIIN falls kick-off webinar focused on creating systems and partnerships to support mobility, expanding the role of the physical therapist beyond direct care and what influences a nurse's decision to mobilize a patient. Participants were asked to share needs, solutions and next steps. The webinar was facilitated by Cynosure Health and two physical therapists. [Click here](#) for the recording and to download the slides.

Visit the HRET's [Upcoming Events](#) tab to mark your calendar! Topics include: ventilator-associated events, pressure ulcers, surgical site infections, and a rural/critical access hospital affinity call.

Quality Reporting News

- [CMS Announces OQR Program Payment Reduction Results for CY 2017 Payment Determination](#)
- [TJC Releases Addendum to Specifications Manual](#)
- [CMS Updates IPFQR Program Known Issues Document](#)
- [CMS Confirms Accuracy of IPFQR Facility, State and National Data](#)
- [CMS Releases HQR 11.0](#)

Safety and Resiliency News

On Nov. 15, MHA hosted an Emergency Preparedness 101 conference in St. Louis. The program targets health care organizations looking to orient new preparedness staff or build depth within their incident management teams. The conference provides participants with a high-level overview of Missouri's EP concepts and processes. This year's topics included an explanation of the newly revised EP regulations, current accreditation requirements and an introduction to the preparedness cycle — including conducting hazard vulnerability assessments and disaster exercises. Attendees learned of existing EP resources throughout the state, with a specific focus on St. Louis preparedness initiatives.

MHA staff currently are planning for a spring conference to be held in the Kansas City area.

[Emergency Preparedness Conditions of Participation Effective](#)

Population Health News

Executive Order — Advancing the Global Health Security Agenda to Achieve a World Safe and Secure from Infectious Disease Threats

In early November, President Obama issued an [executive order](#) directing the National Security Council to convene a federal interagency council to review and report on progress advancing the [Global Health Security Agenda](#).

[MHA Flu Season Fact Sheet](#)

Visit MHA's [website](#) for quality improvement resources!

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