



Quality News

February 2017

Join the Conversation

Find us on [LinkedIn](#).

Upcoming Events

The Nurse Resilience Academy

Feb. 16, 2017
Mercy Hospital St. Louis
Von Contard
Conference Center
Click [here](#) to register.

University of Missouri Infection Preventionists Leading the Way to Reduce Health Care-Associated Infections

March 3, 2017
Peachtree Banquet
Center,
Columbia, Mo.
Click [here](#) to register.

CMS' Hospital CoP and State Licensure Regulations for Acute Care Hospitals

March 22-23, 2017
Camden on the Lake,
Lake Ozark, Mo.
Click [here](#) to register.

CMS' Hospital CoP and State Licensure Regulations for Critical Access Hospitals

March 23-24, 2017
Camden on the Lake,
Lake Ozark, Mo.

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Spotlight

Workplace Violence Reduction Immersion Project Launch

MHA has launched the Workplace Violence Reduction Immersion Project, funded through Hospital Engagement Network designated funds, to address prevalent trends in health care facilities. The project goal is to increase the number of events mitigated through de-escalation techniques alone, while increasing the overall safety of the health care workplace environment. Following an application process, 23 Missouri hospitals were selected to participate in the year-long initiative.

The project is using the Mitigation Dynamics Inc. Safe Training and Responsible Restraints (S.T.A.R.R.) program to implement policy and train front-line staff verbal de-escalation and safe restraint techniques. The program's objective is to effectively intersect with a patient who is escalating verbally, physically or both, while ensuring quality patient care and the safety of patients, visitors, physicians and staff. MHA has contracted with MDI to train 10 to 20 percent of each participating hospitals' daily on-site staff. This will ensure a number of trained end users, considering scheduling and staff turnover.

Nationally, workplace violence is a pervasive issue in health care. According to MDI, 97 percent of physical assaults on staff are carried out by patients or family members, 80 percent of physical assaults in hospitals are carried out in patient rooms, and 1 in 9 emergency department nurses are assaulted each week. According to a 2016 hospital security survey by the American Society for Healthcare Engineering, in Missouri, 41 percent of hospitals rate workplace violence issues stemming from a staff member, patient or visitor as one of their top three issues.

On Jan. 11, more than 40 professionals gathered at MHA for the launch of the project. Participants were able to network and participate in shared learning activities. The hospitals participating in phase one of the program will begin training in late February.

Click [here](#) to register.

MHA's 2017 Aim for Excellence Conference

Save the Date
April 6-7, 2017
Courtyard by Marriott,
Columbia, Mo.
Click [here](#) to register.

Orientation for New Infection Prevention Professionals

April 11-12, 2017
Missouri Hospital Association,
Jefferson City, Mo.
Click [here](#) to register.

Virtual Events

PSO Orientation

Tuesday, Feb. 7
1 p.m.
Click [here](#) to register.

PSO Officer Training: Daily Huddle and PRN Containment

Friday, Feb. 17
1 p.m.
Click [here](#) to register.

PSO Medication Safety

Thursday, Feb. 23
1 p.m.
Click [here](#) to register.

HIIN Huddle Webinar

Tuesday, Feb. 28
2 to 3 p.m.
Click [here](#) to register.

What's Up Wednesday Webinar

Wednesday, March 1
Noon - 1 p.m.
Click [here](#) to register.



MHA Initiatives and Programming Update

Hospital Improvement Innovation Network

The official HIIN recruitment period was completed in December 2016. MHA received a large number of commitments from Missouri hospitals — 87 hospitals will be participating.

Breakdown of HIIN hospital type

Acute/CAH/Children's	74 (43 rural/25 critical access)
Psychiatric/Rehabilitation/Long-Term	13

Nationally, Health Research & Educational Trust also has exceeded its previous participation levels, with nearly 1,600 hospitals across 32 state partners, and CMS has more than 3,750 hospitals combined. CMS would like to see every hospital participate in the HIIN and has a goal of at least 4,000 hospitals participating in the initiative. Hospitals currently are trying to achieve "20/12" goals — a 20 percent reduction in hospital-acquired conditions and a 12 percent reduction in readmissions by September 2018.

HIIN Huddles

Monthly HIIN Huddle webinars are planned to keep HIIN hospitals up-to-date on HIIN happenings. Register for the monthly webinars to learn about the project's status, new resources, due dates, deliverables and upcoming events, and network with other HIIN hospitals. We also will share case studies and hear from subject matter experts across the nation.

HIIN Site Visits

HIIN improvement advisors are hitting to road to visit your organization. We are excited to hear the good stories, share resources and celebrate improvements with you.

Recently, MHA Improvement Advisors visited Saint Luke's North Hospital where the quality team was able to learn about the HIIN project, including the resources, educational opportunities, assistance and evidence-based practice assets this project has to offer.

HIIN kick-off site visits have gotten underway with great success. All hospitals have been very engaged and



Saint Luke's North Hospital HIIN Team

PSO Ambulatory Safety

Wednesday, March 1

1 p.m.

Click [here](#) to register.

excited about the project and educational opportunities that are available to them.

In late January, HIIN Improvement Advisor, Toi Wilde, met with Barton County Memorial Hospital. During the kick-off meeting, Toi shared resources and opportunities that the HIIN project will provide. There also was great group conversation on how important making their organization an exceptional working environment is in nursing staff's success to providing quality care. They are looking forward to embarking on the HIINspirational journey and are excited to join some of the fellowship opportunities provided through HIIN.



Liberty Hospital HIIN Team



Barton County Memorial Hospital HIIN Team

Fellowships

As a participant in the AHA/HRET, Missouri Hospital Association HIIN project, staff members from HIIN organizations are afforded the opportunity to join two unique fellowships focused on quality improvement, and patient and family engagement.

HRET has partnered with the Institute for Healthcare Improvement and Tanya Lord, national patient and family engagement expert, to create and deliver two tailored programs for HIIN partners. The HRET HIIN fellowships truly are one of a kind! Being a fellow means being a health care quality improvement and patient and family engagement champion! We are the only HIIN to offer not only one, but two specialized fellowship tracks complimentary or at no charge to hospitals. Registration is due Tuesday, Feb. 28; however, we encourage you to register early.

Quality Improvement Fellowship [flyer](#). Click [here](#) to register. Patient and Family Engagement Fellowship [flyer](#). Click [here](#) to register.

[HRET HIIN website](#)

Resources

The [Engaging Health Care Volunteers to Pursue the Triple Aim](#) is published by the American Hospital Association and the Association for Healthcare Volunteer Resource Professionals, which showcases how volunteers stand out as key contributors in the success of pursuing the Triple Aim. The Triple Aim is a framework developed by the Institute for Healthcare Improvement to maximize the performance of the health care system. This resource includes case examples of volunteer programs that support each of the Triple Aim domains, as well as critical success factors developed through interviews with volunteers, auxiliaries, volunteer directors and CEOs.

[Patient Safety Awareness Week](#), March 12-18, a highlight of the United for Patient Safety Campaign, is dedicated to raising awareness about patient safety among health professionals and the public.

Quality Reporting News

CMS Releases Inpatient Quality Reporting Checklist

The Centers for Medicare & Medicaid Services recently released the third quarter 2016 inpatient quality reporting [checklist](#). The checklist will assist hospitals in determining necessary steps for submitting data and running reports to review data submissions for the upcoming deadlines.

- Wednesday, Feb. 15 — Chart-Abstracted Clinical, Health Care-Associated Infection and PC-0
- Tuesday, Feb. 28 — Electronic Clinical Quality Measures (minimum of four eCQMs for either third quarter 2016 or fourth quarter 2016)
- HCP (Influenza vaccination coverage among health care personnel) measure annual data collection period began with the start of flu season on Oct. 1, 2016 and runs through Mar. 31, 2017. Deadline for submission is Monday, May 15.

[TJC Announces Pioneers In Quality Webinar](#)

[CMS Reminds IPFOR To Enroll With NHSN](#)

[CMS Updates Known Issues Documents](#)

[TJC Sets Deadlines For Returning 2017 ORYX Measure Set Selections](#)

[CMS Posts Additional Notes For Sepsis Abstraction](#)

[CMS Seeks Comments On Proposed Medication Reconciliation On Admission Quality Measure](#)

[CMS Announces Availability Of CART Inpatient 4.19.1](#)

[CMS Announces QualityNet Secure Portal Delay](#)

Safety and Resiliency News

[Preparedness Systems Activate For Winter Weather](#)

Population Health News

[Commonwealth Fund Reports Shorter American Lifespan](#)

[NASEM Releases Health Equity Report](#)

[MHA Flu Season Fact Sheet](#)

Visit MHA's [website](#) for quality improvement resources!