

# 2016 KEY RESULTS | Strategic Quality



## HOSPITAL ENGAGEMENT NETWORK 2.0

**GOAL:** Reduce harm by 40 percent, readmissions by 20 percent and increase quality improvement capability and capacity by supporting Missouri hospitals.

**KEY RESULTS:**

- ▶ 63 participating hospitals
- ▶ 622 harms saved
- ▶ \$4,426,467 saved
- ▶ \$350,000+ provided through educational reimbursements and pay-for-performance stipends

## PATIENT SAFETY ORGANIZATION (PSO)

**GOAL:** Partner with Vizient™ PSO to strategically align and integrate patient-safety events with patient safety and quality outcomes in existing initiatives for greater improvement and sustainability.

**KEY RESULTS:**

- ▶ 109 Missouri hospitals have joined.
- ▶ Six educational offerings are scheduled, including an in-person workshop about the Agency for Healthcare Research and Quality guidance and PSO protection, and a Safe Table on workplace safety and resiliency.

## MEDICARE RURAL HOSPITAL FLEXIBILITY PROGRAM (FLEX)

**GOAL:** Support critical access hospitals in sustaining or improving performance in specific quality metrics, financial and operational excellence, and population health management.

**KEY RESULTS:**

- ▶ 92 percent of Missouri CAHs participate.
- ▶ All eight of the Emergency Department Transfer Communication measures have improved since baseline.
- ▶ Missouri CAHs are performing better than the national average on three Hospital Consumer Assessment of Healthcare Providers and Systems measures.
- ▶ Missouri CAHs are performing better than the national average on nine of the 10 collected outpatient measures.
- ▶ 480 percent increase in ED transfer communication reporting among CAHs.
- ▶ 23 educational offerings
- ▶ 19 site visits
- ▶ 344 member encounters

## MISSOURI OPIOID INITIATIVE

**GOAL:** To promote and support the optimized use of opioid medications when medically necessary and decrease misuse through collaboration, convening of stakeholders, education and resources.

**KEY RESULTS:**

- ▶ Implemented voluntary ED opioid prescribing guidelines with 79 percent of hospitals implementing (n-74).
- ▶ Three health-literate patient education flyers developed per hospital request.

## TRANSPARENCY INITIATIVE

**GOAL:** Provide current and meaningful data to consumers about the price and quality of care provided in Missouri hospitals.

**KEY RESULTS:**

- ▶ More than 80 percent of Missouri hospitals have volunteered to share their data on [FocusOnHospitals.com](http://FocusOnHospitals.com).
- ▶ 68 percent of participating hospitals have conferred rights to NHSN, providing more accurate infection outcomes.
- ▶ Missouri is among the first in the nation to apply risk adjustment to readmissions quality data documenting the relationship between patient poverty level and readmissions.

## EXTERNAL PARTNERSHIP COLLABORATIONS: MISSOURI DIABETES SHARED LEARNING NETWORK

**GOAL:** To connect and leverage the work currently in action around diabetes prevention throughout the state and to promote screening for prediabetes, and optimize chronic management to improve the health of Missourians.

**KEY RESULTS:**

- ▶ Successfully convened a large group of organizations around the central topic of diabetes to identify ways to collaborate and leverage current work.
- ▶ Engaged the American Diabetes Association as a key leading partner in ongoing activities.

## HOSPITAL PREPAREDNESS PROGRAM (HPP)

**GOAL:** Develop and maintain regional and statewide all-hazard response systems to expand medical surge capacity, and maintain organizational continuity of operations to facilitate efficient and effective health and medical coordination during an incident or disaster.

**KEY RESULTS:**

- ▶ 91 percent of Missouri hospitals engaged in a regional healthcare coalition (HCC) for emergency response communication and coordination.
- ▶ 94 hospitals participated in a National Level Exercise with the objective to test rapid medical surge capacity, generating 2,367 (15 percent) staffed beds within four hours.
- ▶ Region H nonurban HCC (Northwest Missouri) was selected as one of six HCCs nationally to attend and evaluate a new federal pilot educational program at the Center for Domestic Preparedness, as well as present their coalition Preparedness, as well as present their coalition model and successes at the National Healthcare Coalition Conference in December 2016.

## HEALTH EQUITY

**GOAL:** Improve the collection and use of race, ethnicity and language preference data, increase cultural competence training, and encourage diversity in governance and leadership in Missouri hospitals.

**KEY RESULTS:**

- ▶ 65 Missouri member hospitals, along with the association, have pledged through the American Hospital Association's #123forEquity Pledge to Act.

