



MHA HOSPITAL LEADERSHIP AND QUALITY ASSESSMENT TOOL SURVEY PROJECT

Intent to Participate

MHA is pleased to announce the opportunity for Missouri HIIN hospitals to join the MHA Hospital Leadership and Quality Assessment Tool Survey Project. The survey is designed to provide hospitals with an assessment of how board members, C-Suite members and clinical managers rate their performance on the structures, processes and leadership activities that are associated with high performance in clinical quality.

The HLQAT consists of two web-based surveys; the Senior Leadership Survey and the Clinical Management Survey. Each assesses insight around hospital safety culture across 12 domains correlated with high levels of clinical performance and outcomes. For more information, visit the [HLQAT website](#).

Please note, the HLQAT survey is complimentary to the AHRQ Culture of Safety Survey. The HLQAT survey questions are designed specifically for hospital leadership. We recommend that organizations complete both surveys to fully measure culture of safety and identify areas for improvement.

Additional HLQAT Survey Information

- Participation is through a web-based portal using confidential hospital identifiers.
- Hospital leadership determines who completes the survey. It is recommended to survey at least three members from each group; board, C-Suite and clinical managers, with a total of at least 20 members. The survey takes approximately 20-30 minutes to complete.
- Complimentary registration is available for HIIN participating hospitals only through the use of contract funds.
- Phase I of the survey opened June 1 and will close Dec. 31. It is recommended for hospitals to select a two to three week period to collect surveys during this timeframe. Phase II will open April 1, 2018, through Aug. 31, 2018, for those wishing to take the survey again.
- Survey results will be shared through standardized reports with the hospital and MHA following the close of the survey period. Complimentary webinars will be provided to review report components.
- MHA will only use aggregate level reports to consider further technical and adaptive support opportunities for members.

By signing this form, you agree to participate in the MHA HLQAT Survey Project. This agreement includes participation in survey administration, data uploads (if applicable), educational offerings, review of your hospital specific survey results data, based on your results implementing culture of safety improvement activities, and resource allocation to complete project tasks in order to fully implement the identified best practices and achieve sustained outcomes.

Primary Contact Signature: _____ Date: _____

Primary Contact Name Printed: _____

Chief Executive Signature: _____ Date: _____

Chief Executive Name Printed: _____



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Please complete the contact information below:

Primary Contact Name: _____ Title: _____

Organization: _____

Email: _____ Phone Number: _____

Please list one secondary contact below:

Secondary Contact Name: _____ Title: _____

Email: _____ Phone Number: _____

Thank you for your interest in the MHA HLQAT Survey Project. HIIN participating hospitals may choose to complete this survey at any time during the two open survey periods. Hospitals may elect to complete the survey once or twice to allow for comparison. Phase I occurs June 1 through Dec. 21. Phase II occurs April 1, 2018, through Aug. 31, 2018. Hospitals electing to participate in this survey option must complete an intent to participate form and return it to MHA by Nov. 1 for Phase I and by July 1 for Phase II. The completed form will need to be faxed to 573/893-2809 or emailed to tbrightwell@mhanet.com. If you have any questions, please contact Alison Williams at awilliams@mhanet.com or at 573/893-3700, ext. 1326, or Mary Shackelford at mshackelford@mhanet.com or at 573/690-4740.